## Age-Friendly Public Health Systems 4M Training For Healthcare Practitioners

Module 1: Introduction to Age-Friendly Health Systems

Presenters: Naushira Pandya, *M.D., CMD, FACP* Isabel Rovira, MPH Kevin O'Neil, MD, FACP, CMD



Dr. Kiran C. Patel College of Osteopathic Medicine NOVA SOUTHEASTERN UNIVERSITY

South Florida Geriatric Workforce Enhancement Program

### Age-Friendly Public Health Systems 4M Training For Healthcare Practitioners

#### **Series Objectives**

By the end of the training, participants will be able to:

- 1. Understand the need for Age-Friendly Health Systems (AFHS)
- 2. Communicate the AFHS 4'M model
- 3. Identify your scope, role, and opportunities to practice the 4Ms in the healthcare setting

## Schedule

#### Age-Friendly Public Health Systems 4M Training For Healthcare Practitioners



Module 1: Introduction to Age-Friendly Health Systems

• Thursday, June 3, 2021 • 10:00 am EST

Module 2: Deep Dives – What Matters Most & Mobility

• Thursday, June 10, 2021 • 10:00 am EST

Module 3: Deep Dives – Mentation & Medication

• Thursday, June 17, 2021 • 10:00 am EST

Module 4: Putting it All Together

• Thursday, June 24, 2021 • 10:00 am EST

Module 1: Introduction to Age-Friendly Health Systems June 3rd, 2021



Age-Friendly Public Health Systems 4M Training For Healthcare Practitioners

#### Module 1: Introduction to Age-Friendly Health Systems

Welcome & Introduction to GWEP Program Naushira Pandya, *M.D., CMD, FACS* 

Age-Friendly Social Movement: The Need & What's Happening in Florida Isabel Rovira, MPH

Introduction to Age-Friendly Health Systems, the 4M's and the role of Healthcare Practitioners Kevin O'Neil, MD, FACP, CMD

Q & A

## Introduction to the NSU South Florida GWEP and its Age Friendly Health Systems Initiative

Naushira Pandya, MD, CMD, FACP

Professor and Chair, Department of Geriatrics Director, NSU South Florida GWEP Nova Southeastern University Kiran C. Patel College of Osteopathic Medicine

Dr. Kiran C. Patel College of Osteopathic Medicine NOVA SOUTHEASTERN UNIVERSITY

South Florida Geriatric Workforce Enhancement Program

### NSU South Florida Geriatrics Workforce Enhancement Program

HRSA Award NO: 1 U1QHP33074-01000



#### **Purpose and Need**

- A collaborative venture between NSU Florida Kiran C. Patel College of Osteopathic Medicine [(KP COM) (the applicant)], eight NSU interdisciplinary collaborators, Florida Atlantic University (FAU), graduate medical education partners, primary care delivery sites, and community-based organizations
- Shortage of geriatric care specialists nationally
- Need for improved competency in the health care work force is paramount

#### **NSU GWEP PARTNERS**



#### **PROGRAM GOALS**

#### <u>Goal 1</u>

Develop partnerships between academia, primary care delivery sites, and community-based organizations to educate and train a workforce, including curriculum development, to provide value-based care that improves health outcomes for older adults.

#### Goal 2

Train geriatrics specialists, primary care providers, and health professions students, residents, fellows and faculty to assess and address the primary care needs of older adults- Target Goal-11930

#### **PROGRAM GOALS**

#### Goal 3 is a MAJOR goal

Transform clinical training environments into integrated geriatrics and primary care systems to become Agefriendly health systems (AFHS) that are well-positioned for value-based care and alternative-payment models.

Target Goal-600. IHI- LEVEL 1 certification received IHI- Level 2 certification in progress

#### **PROGRAM GOALS**



#### <u>Goal 4</u>

Deliver community-based programs that provide patients, families, caregivers, and direct care workers with the knowledge and skills to improve health outcomes for older adults Target Goal-5250

#### <u>Goal 5</u>

Provide training to patients, families, caregivers and the health workforce on ADRD and on dementia-friendly communities and primary care delivery sites that are dementia-friendly. Target Goal-5250

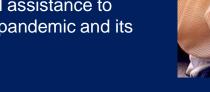
#### **COVID-19 SUPPLEMENTAL GRANT** (completed 4-30-21)

Goal 1–Enhance readiness to respond to COVID-19 through telehealth technologies

Goal 2– Promote the use of telehealth technologies to reduce risk of COVID-19 -Distributed tablets with six months of internet connection to older adults

-Provided educational materials such as flyers and handouts to patients, caregivers, families, students, and faculty with our existing partners.

Goal 3 - Provide access to telehealth technologies and technical assistance to better manage the COVID-19 pandemic and its consequences 1. Wellness Calls 2. Telehealth Calls





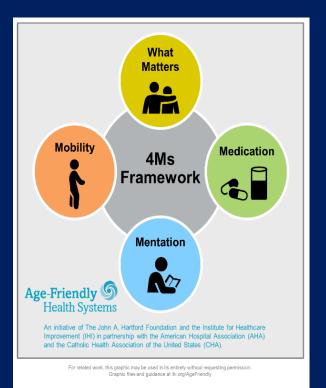
## WHAT IS AGE FRIENDLY HEALTH SYSTEM : Focus on the four evidenced-based elements of high-quality care: "4Ms"

What Matters : Older adult preferences, including end of life care

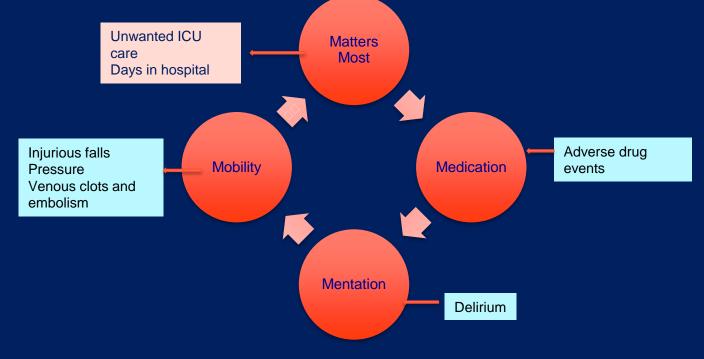
Medication: Use of Age-Friendly medication that does not interfere with functioning of older adult

Mentation: Prevent, identify, treat, and manage dementia, depression, and delirium across all settings of care

Mobility: Older adults move safely every day to maintain function and do what matters



#### Adverse Events Potentially Averted by Implementing the 4Ms in the hospital setting- IHI



## Our Strategy for Integrating the 4Ms into Clinical settings

- Dedicated clinical trainer; Denise Kruszynski APRN-BC
- AFHS training integrated into residency and fellowship didactics (D. Kruszynski and N. Pandya)
- Hands on training of clinicians and clinic staff at NSU and Cano Health through site visits
- Collaboration with informatics to utilize the electronic health record for implementing (and billing for) the 4 M framework and data collection





## Data collection on performance utilizing six MIPS measures and opiod screening

- BP control
- Diabetes management (A1C)
- Fall risk screening
- Dementia caregiver education
- Medication Management
- Advance care planning discussions
- Screening for opiod misuse

Thank you for your interest and your expertise!





## Age-Friendly Social Movement: The Need & What's Happening in Florida

Isabel Rovira, MPH

Co-Founder & COO, Urban Health Partnerships Director, Miami-Dade Age-Friendly Initiative



### Disclosures

#### • Isabel has no relevant disclosures.

# Urban Health Partnerships



#### **ABOUT US**

UHP was founded in 2011 with the vision that real, sustainable change could only occur through long-term investment, community-driven approaches, and a commitment to health equity. Since then, we have been a leader in community-based health equity initiatives throughout southeast Florida, promoting action through partnerships and grassroots empowerment strategies. Our multidisciplinary team brings a unique lens to fulfill our mission to improve community health by integrating our passion and expertise in public and mental health, engineering and transportation, and community development.

#### **OUR MISSION**

To invest in communities by co-designing sustainable change and promoting equity and well-being across the life span.



#### **INITIATIVES & AREAS OF IMPACT**



## **Our populations are getting older**

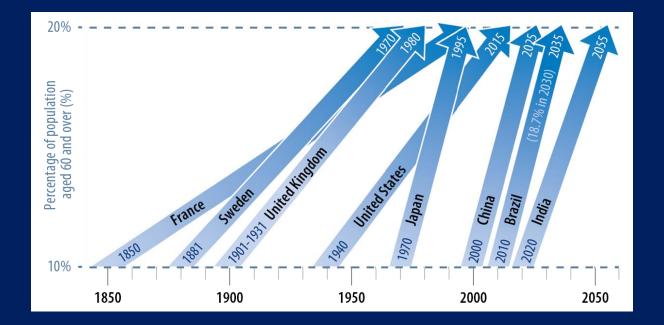




Percentage aged 60 years or older: 30% or more 10 to <30% <10%

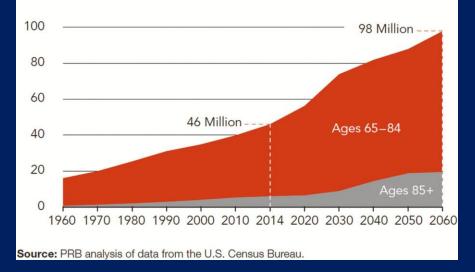


## Population Aging is Happening More Quickly than in the Past



## **US Population Aging**

The Number of Americans Ages 65 and Older Will More Than Double by 2060.



U.S. Population Ages 65 and Older, 1960 to 2060 (Millions)

Creating an Age-Friendly Public Health System, Innovation in Aging https://academic.oup.com/innovateage/article/4/1/igz044/5688188#201539711



## **US Population Aging**

For the First Time in U.S. History Older Adults Are Projected to Outnumber Children by 2034

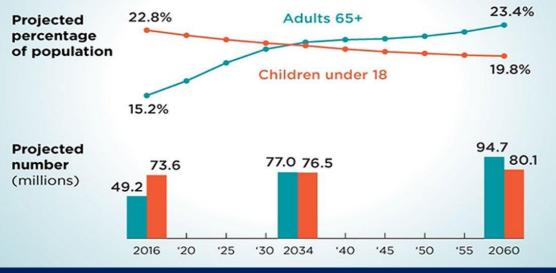
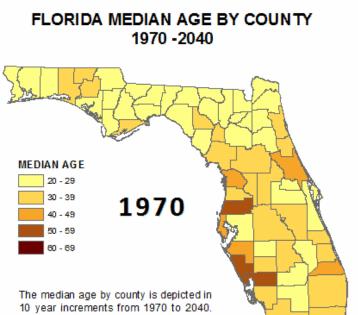


CHART FROM THE U.S. CENSUS BUREAU

#### Preparing for an Aging Population https://www.aarp.org/livable-communities/about/info-2018/aarp-livable-communities-preparing-for-an-aging-nation.html

## Median Age by County in Florida

https://www.bebr.ufl. edu/population/webs ite-article/agingflorida



a series -

10 year increments from 1970 to 2040. 1970 - 2010 reflect decennial census data from the US Census Bureau, and 2020 - 2040 are projected by the Bureau of Economic and Business Research (BEBR) at the University of Florida.

Sources: US Census Bureau and BEBR.

## Two drivers of population aging

- Increasing life expectancy and improved survival of people at older ages;
- and falling fertility rates.



# At 60, we can expect to live 20 more years



# YEARS TO LIFE

# LIFE TO YEARS

## HOW WILL THESE EXTRA YEARS BE SPENT?



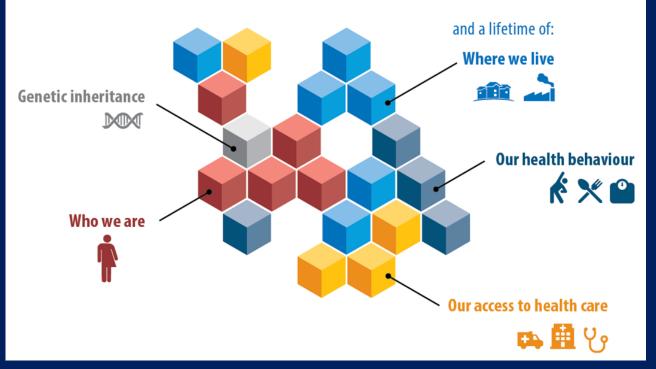
#### ... It all depends on HEALTH

## HEALTHY AGING

## BEING ABLE TO DO THINGS WE VALUE FOR AS LONG AS POSSIBLE

### Health in Older Age is Not Random

What makes us age differently?



## ► EVERY OLDER PERSON IS DIFFERENT



## Some have the level of functioning of a 30 year old.



Some require full time assistance for basic everyday tasks.

Health is crucial to how we experience older age.

# What is Healthy Aging?

**Every** person – in every country in the *world* – should have the opportunity to live a **long and healthy life**.

Healthy Ageing is about creating the environments and opportunities that enable people to be and do what they value throughout their lives. Everybody can experience Healthy Aging.

## ► WHAT INFLUENCES HEALTH IN OLDER AGE



http://www.who.int/ageing/events/world-report-2015-launch/healthy-ageing-infographic.jpg?ua=1

# Healthy Aging is an Investment, Not a Cost

Investment		Benefits		Return
Health systems		Health		Individual well-being
Long-term care		Skills and		inch being
systems		knowledge		Workforce
				participation
Lifelong learning		Mobility		
Ann Ginndha		C a sial		Consumption
Age-friendly environments	~	Social	~	Entrepreneurship
environments		connectivity		and investment
Social protection		Financial security		und investment
		,		Innovation
		Personal dignity,		
		safety and		Social and cultural
		security		contribution
				Social cohesion
				Social conesion

World Report on Ageing & Health, World Health Organization <sup>42</sup>

## WHAT IS NEEDED FOR HEALTHY AGEING

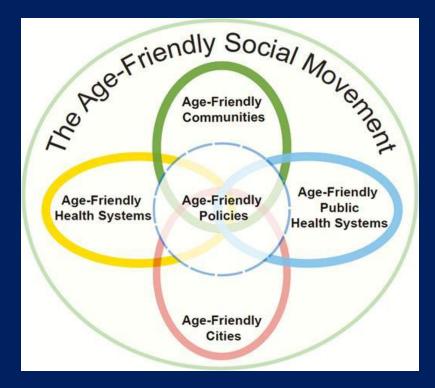
A change in the way we think about ageing and older people

Creation of age-friendly environments

Alignment of health systems to the needs of older people

Development of systems for long-term care

# **Age-Friendly Social Movement**



Creating an Age-Friendly Public Health System, Innovation in Aging https://academic.oup.com/innovateage/article/4/1/igz044/5688188#201539711

# **Age-Friendly Social Movement**



Creating an Age-Friendly Public Health System, Innovation in Aging https://academic.oup.com/innovateage/article/4/1/igz044/5688188#201539711

# **Age-Friendly Communities & Cities**

In 2006, the World Health Organization (WHO) initiated a movement to create "Age-Friendly Communities," those that encourage "active aging by optimizing opportunities for health, participation, and security in order to enhance quality of life as people age"

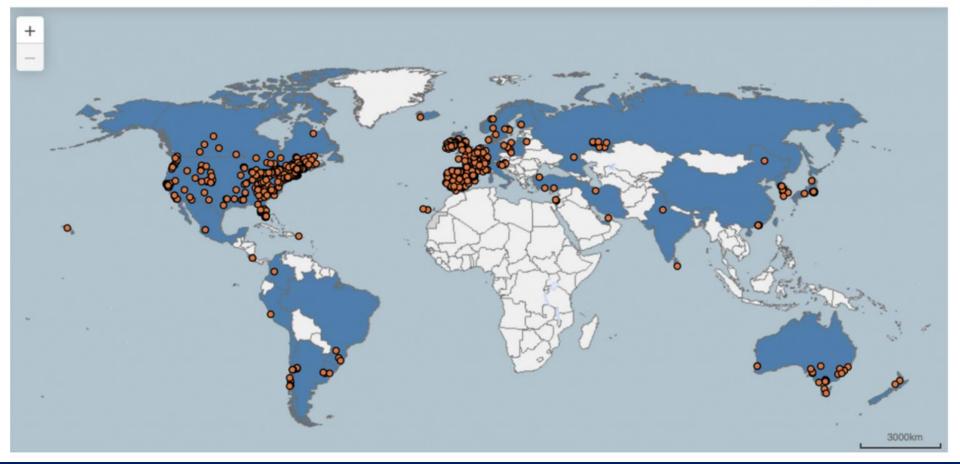


WHO Global Network for Age-friendly Cities and Communities

Creating an Age-Friendly Public Health System, Innovation in Aging https://academic.oup.com/innovateage/article/4/1/igz044/5688188#201539711

#### Global Network for Age-friendly Cities and Communities





https://extranet.who.int/agefriendlyworld/who-network/

## WHO & AARP NETWORK OF AGE-FRIENDLY COMMUNITIES



WHO Global Network for Age-friendly Cities and Communities







https://livablemap.aarp.org/#/view=map

## **FLORIDA JOINED THE NETWORK IN 2019**



WHO Global Network for Age-friendly Cities and Communities







https://www.flgov.com/2019/04/23/governor-ron-desantis-and-aarp-announce-floridas-designation-as-an-age-friendly-state/ https://livablemap.aarp.org/#/view=map

## WHO & AARP NETWORK OF AGE-FRIENDLY COMMUNITIES: FLORIDA





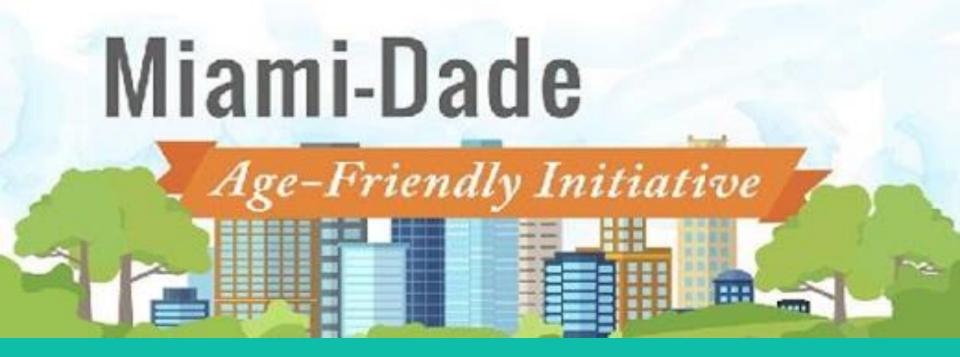
- Florida is a state member of the network: Joined 2019
- Alachua County: Joined 2019
- Cape Canaveral: Joined 2019
- Citrus County: Joined 2019
- Clearwater: Joined 2019
- Coconut Creek: Joined 2021
- Collier County: Joined 2020
- Coral Gables: Joined 2018
- Coral Springs: Joined 2019
- Cutler Bay: Joined 2016
- Doral: Joined 2020
- Dunedin: Joined 2018
- Fort Lauderdale: Joined 2017
- Hallandale Beach: Joined 2016
- Hialeah: Joined 2021
- Hollywood: Joined 2016
- Indian River County: Joined 2019
- Lakeland: Joined 2016
- Longwood: Joined 2016
- Marion County: Joined 2019
- Miami: Joined 2018
- Miami Beach: Joined 2020
- Miami-Dade County: Joined 2016
- Miami Lakes: Joined 2018
- Miami Shores: Joined 2018
- Nassau County: Joined 2020
- Ocala: Joined 2019
- Orange County: Joined 2021
- Orlando: Joined 2019
- Palmetto Bay: Joined 2017
- Pembroke Pines: Joined 2017
- Pinecrest: Joined 2016
- Pinellas County: Joined 2017
  Pompano Beach: Joined 2018
- Fompario Beach. Joined 2018
- Sarasota County: Joined 2015
  Satellite Beach: Joined 2016
- St. Petersburg: Joined 2016
- Tallahassee: Joined:2015
- Walton County: Joined 2019
- Wilton Manors: Joined 2018
- Winter Haven: Joined 2015

#### https://livablemap.aarp.org/#/view=map

## LIVABLE COMMUNITIES FRAMEWORK







The Miami-Dade Age-Friendly Initiative is a collaborative effort to create a community where older adults of all ages can stay active, engaged, and healthy with dignity and enjoyment.



www.AgeFriendlyMiami.org

### Age-Friendly Designation

VAN NIK III III

www.AgeFriendlyMiami.org

## **MIAMI-DADE AGE-FRIENDLY MUNICIPALITIES**

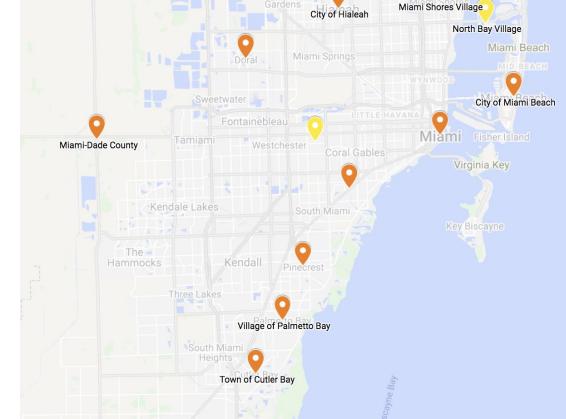
Joined Network (31%)

- **Miami-Dade County**
- 2.3 **Cutler Bay**
- Doral
- 4. Hialeah
- 5. Palmetto Bay
- 6 Pinecrest
- **Coral Gables**
- 8 Miami

Miami-Dade County

- 9 Miami Beach
- **10.** Miami Lakes
- Miami Shores

AGE FRIENDLY INITIATIVE



Miami

Town of Miami Lakes Opa-locka





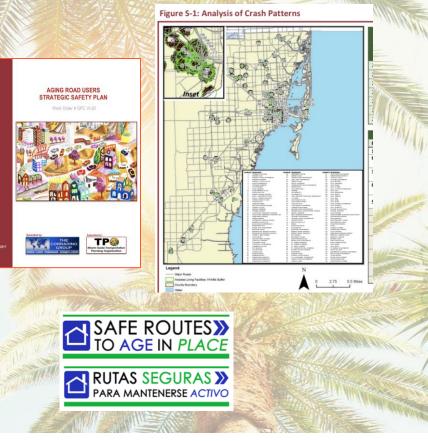


AGE FRIENDLY INITIATIVE

www.AgeFriendlyMiami.org

### Age-Friendly Neighbourhoods & Planning





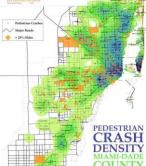


www.AgeFriendlyMiami.org



RESEARCH ON ISSUES AFFECTING OLDER ADULTS IN MIAMI-DADE COUNTY

> BENDIXEN & AMANDI



#### Awareness

A Community For All Ages

The Age-Findedy Willables, a point pengame lied by a number of Subh Fensien according, where the train of circuit modernation and or the insume associated with an anyo population, as well as have to address those taxes at the local level. The Initiative's materials to make Network Code a polic of rock analistic of all ages. Its integrative and healthy with digitity and reignment, making our corresults state, more locale. and more doeshold for possion of all ages.

#### Miami-Dade Is Getting Older

Miami-Dade has the largest population of older adults in Florida, and it's growing fast. Soon, three out of ten people here will be 60 years or older.

Addition of the program of the second of the

Older adults are a prized demographic with an active voting record, buying power, and job experience. It is everyone's responsibility to ensure this group is well-served. We have resources and know-how to get started, but we need additional support and teadenisty to implement solutions and make our communities more age Primetry.

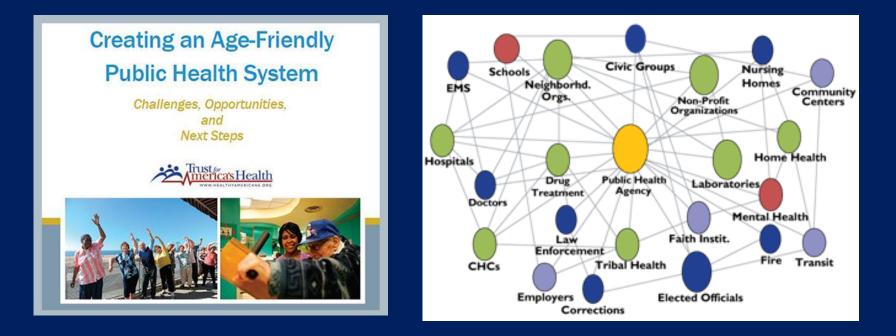




# **Age-Friendly Social Movement**



Creating an Age-Friendly Public Health System, Innovation in Aging https://academic.oup.com/innovateage/article/4/1/igz044/5688188#201539711



*Creating an Age-Friendly Public Health System, Trust for Public Health; CDC* The Public Health System & the 10 Essential Public Health Services

#### What is an Age Friendly Public Health System?

Trust for America's Health(TFAH), funded by The John A. Hartford Foundation, held a convening called A Public Health Framework to Support the Improvement of the Health and Well-being of Older Adults, in Tampa, Florida In October of 2017.

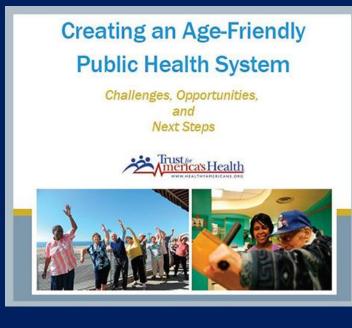
They defined <u>Age Friendly Public Health</u> as comprising three key components

1) Promoting health, preventing injury, and managing chronic conditions

- 2) Optimizing physical, cognitive, and mental health
- 3) Facilitating social engagement

Creating an Age-Friendly Public Health System, Trust for Public Health 61

- Although the public health sector has experience and skill in addressing these components of health for some populations, it has not traditionally focused such attention on older adults.
- The Framework for an Age-Friendly Public Health System developed at the convening includes five key potential roles for public health.



### **Five Key Roles for Public Health**

- Connecting and convening multiple sectors and professions that provide the supports, services, and infrastructure to promote healthy aging.
- Coordinating existing supports and services to avoid duplication of efforts, identify gaps, and increase access to services and supports.
- Collecting data to assess community health status (including inequities) and aging population needs to inform the development of interventions.
- Conducting, communicating, and disseminating research findings and best practices to support healthy aging.
- Complementing and supplementing existing supports and services, particularly in terms of integrating clinical and population health approaches.

#### **First Piloted in Florida!**

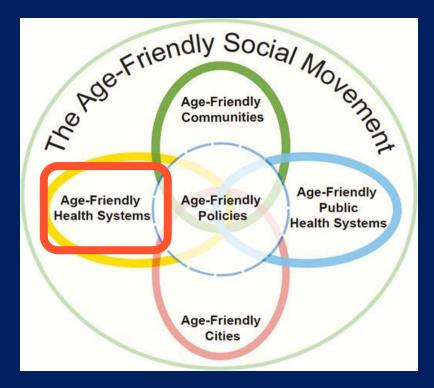
- Phase I of this work is complete
- Phase II of the Florida initiative will focus more deeply on public health's engagement with local partners, improving emergency preparedness, and mitigating the consequences of social isolation and loneliness on older adults.

#### Expanding the other states

#### https://www.tfah.org/initiatives/age-friendly-public-health/



# **Age-Friendly Social Movement**



Creating an Age-Friendly Public Health System, Innovation in Aging https://academic.oup.com/innovateage/article/4/1/igz044/5688188#201539711

- The Age-Friendly Health Systems movement, initiated in 2017, recognizes that an all-in, national response is needed to embrace the health and well-being of the growing older adult population.
- Becoming an Age-Friendly Health System entails reliably acting on a set of four evidence-based elements of highquality care and services, known as the "4Ms," for all older adults. When implemented together, the 4Ms represent a broad shift to focus on the needs of older adults.



An initiative of The John A. Hartford Foundation and the Institute for Healthcare Improvement (IHI) in partnership with the American Hospital Association (AHA) and the Catholic Health Association of the United States (CHA).



#### What Matters

Know and align care with each older adult's specific health outcome goals and care preferences including, but not limited to, end-of-life care, and across settings of care.

#### Medication

If medication is necessary, use Age-Friendly medication that does not interfere with What Matters to the older adult, Mobility, or Mentation across settings of care.

#### Mentation

Prevent, identify, treat, and manage dementia, depression, and delirium across settings of care.

#### Mobility

Ensure that older adults move safely every day in order to maintain function and do What Matters.

Creating an Age-Friendly Public Health System, Innovation in Aging https://academic.oup.com/innovateage/article/4/1/igz044/5688188#201539711

## Thank you!



## Introduction to Age-Friendly Health Systems, the 4Ms, and the Role of Healthcare Practitioners

Kevin W. O'Neil, MD, FACP, CMD Chief Medical Officer ALG Senior



South Florida Geriatric Workforce Education Program

## Disclosures

#### • Dr. O'Neil has no relevant disclosures.

## **Learning Objectives**

- Following this presentation, the participant will be able to:
  - Name three reasons for an age-friendly health system
  - Define the Geriatric 4Ms
  - Name one way of assessing each of the 4Ms
  - Outline the steps in the PDSA cycle



# "Every nurse was drawn to nursing because of a desire to care, to serve, or to help."

#### -Christina Feist-Heilmeier



# Age-Friendly Health Systems: Guide to Using the 4Ms in the Care of Older Adults



Age-Friendly Health Systems is an initiative of The John A. Hartford Foundation and the Institute for Healthcare Improvement (IHI) in partnership with the American Hospital Association (AHA) and the Catholic Health Association of the United States (CHA).

### The Aging of America...

- Over 52 million Americans <u>></u>65 years old.
- 15% of the total population.
- About 10,000 people turn 65 every day.
- By 2060, older adults will comprise 25% of the U.S. population.
- Growing more racially, ethnically and culturally 2 liverse.
- Disease burden increasing:
  - Multicomplexity
  - Chronic health conditions:
    - Hypertension (58%)
    - Hyperlipidemia (48%)
    - Arthritis (31%)
    - Ischemic Heart Disease (28%)
    - Diabetes (27%)

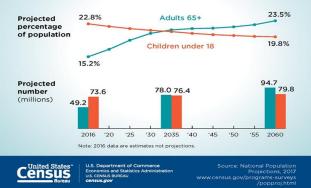
### Why Age-Friendly Health Systems?

- Follows an essential set of evidence-based practices.
- Causes no harm.
- Aligns with What Matters to the older adult and their family or other caregivers.
- Makes care of older adults more manageable.
- The 4Ms identify core issues that should drive all decisionmaking in the care of older adults.
- 4Ms organize care and focus on wellness and strengths rather than solely on disease.





For the First Time in U.S. History Older Adults Are Projected to Outnumber Children by 2035



### **The 4Ms Framework**

Age-Friendly care is the reliable implementation of a set of evidence-based geriatric best practice interventions across four core elements, knows as the 4Ms, to all older adults in your healthcare system.

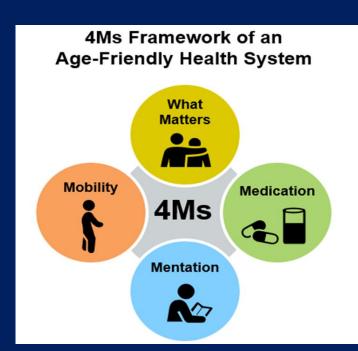
The 4Ms	Description
What <u>M</u> atters	Know and align care with each older adult's specific health outcome goals and care preferences including, but not limited to end-of-life care, and across settings of care
<u>M</u> edication	If medication is necessary, use Age-Friendly medications that do not interfere with What Matters to the older adult, Mobility, or Mentation across settings of care
<u>M</u> entation	Prevent, identify, treat, and manage dementia, depression, and delirium across settings of care
<u>M</u> obility	Ensure that older adults move safely every day to maintain function and do What Matters

#### A Shift in Care

- The 4Ms Framework is not a program, but a shift in how we provide care to older adults.
- The 4Ms are implemented together (i.e., all 4Ms as a set of evidence-based elements of high-quality care for older adults).
- Your system probably practices at least a few of the 4Ms in some places, at some times. Engage existing champions for each of the 4Ms, build on what you already do, and spread it across your system.
- The 4Ms must be practiced reliably (i.e., for all older adults, in all settings and across settings, in every interaction).

#### **Synergistic and Dynamic Relationships**

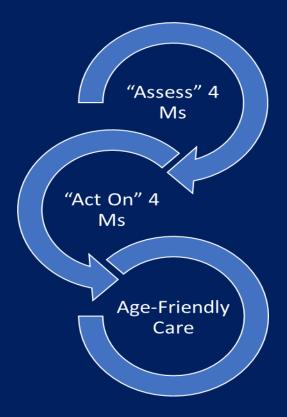
- Provides feasible framework for implementation and measurement.
- Addresses older adults' core health issues.
- Builds on strong evidence base.
- Synergistic relationships 
   simplify and reduce burden on care team while increasing effect.
- Advances priorities many health systems are already focused on.



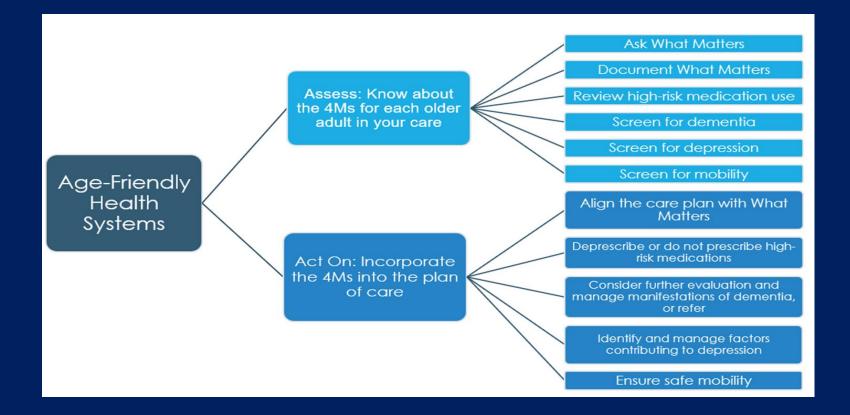
#### **Potential Benefits**

- Meets the CMS triple aim of:
  - Improved care quality
  - Improved care experience
  - Reduced total cost of care
- Reduction in avoidable emergency room visits and unplanned hospitalizations.
- Reduction in polypharmacy, inappropriate medications, and adverse drug events.
- Earlier detection of cognitive impairment, delirium, mental health issues.
- Improvement in mobility, gait, and balance and reduction in falls and fall-related injuries.

#### **Drivers of Age-Friendly Care**



#### **4Ms Framework**



#### What Matters?

- "What Matters": knowing and aligning care with each older adult's specific health outcome goals and care preferences including, but not limited to, end-of-life care, and across settings of care.
- Health outcome goals relate to the values and activities that matter most to an individual, help motivate the individual to sustain and improve health, and could be impacted by a decline in health.
- Care preferences include the healthcare activities (e.g., medications, self-management tasks, healthcare visits, testing, and procedures) that patients are willing and able (or not willing or able) to do or receive.
- The aim is to align care and decisions with the older adult's health outcome goals.

#### **Guiding Questions: Healthcare**

- What is the one thing about your health care you most want to focus on so that you can do [fill in desired activity] more often or more easily?
- What are your most important goals now and as you think about the future with your health?
- What concerns you most when you think about your health and health care in the future?
- What are your fears or concerns for your family?
- What are your most important goals if your health situation worsens?
- What things about your health care do you think aren't helping you and you find too bothersome or difficult?
- Is there anyone who should be part of this conversation with us?

#### **Assess What Matters**

- What is important to you today?
- What brings you joy?
- What makes you happy?
- What makes life worth living?
- What do you worry about?
- What are some goals you hope to achieve in the next six months or before your next birthday?
- What would make tomorrow a really great day for you?
- What else would you like us to know about you?
- How do you learn best? For example, listening to someone, reading materials, watching a video.

#### **Act on What Matters**

- Ask what matters most and document
- Align care plan with what matters most

#### **Medications**

- Polypharmacy
- Beers List

#### **Assess Medications**

- Medications to screen for regularly
  - Benzodiazepines
  - Opioids
  - Muscle Relaxants
  - Tricyclic Antidepressants
  - Antipsychotics
  - Highly-Anticholinergic Medications (e.g. diphenhydramine (Benadryl)
  - Antiseizure drugs off-label for mood stabilization
  - Prescription and over-the-counter (OTC) sedative and sleep medications

#### **Act on Medications**

Review high risk medications and document.

Deprescribe or avoid high-risk medications and document/communicate changes.

Pharmacy consult.

• Nonpharmacologic interventions for BPSD.

#### **Mentation**

- Most significant risk factor for dementia is age.
- Prevalence of Alzheimer's disease doubles every five years after age 65.
- Delirium is under-recognized and under-treated.
- Delirium has a high morbidity and mortality if not managed appropriately.

#### **Assess Mentation**

- Screen for cognitive impairment
  - Mini-Cog
  - Verbal fluency test
  - Sweet 16

Screen for delirium with change in condition, hospitalization, new care setting

- CAM (Confusion Assessment Method)
- Nurse Delirium Screening Scale
- Screen for depression
  - PHQ-2



#### Act on Mentation

- Ensure oral hydration
- Orient to time, place, and situation every shift
- Ensure personal adaptive equipment (e.g. glasses, hearing aids, dentures, walkers, canes)
- Prevent sleep interruptions
- Use non-pharmacological interventions to support sleep
- Avoid-high-risk medications

#### Mobility

- Cost-effective interventions for mobility & fall prevention.
- Falls occur in 1/3 of adults over age 65;  $\frac{1}{2}$  of adults over 80.
- More than 10% of falls lead to serious injury.

#### **Assess Mobility**

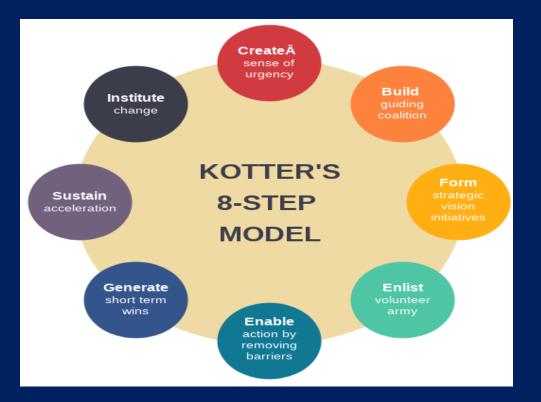
Screen for mobility and document

- Morse Fall Scale: Hendrich II Fall Risk Model
- Timed Up & Go (TUG)
- 30-second Chair Stand
- 4-Stage Balance Test
- Check orthostatic blood pressure
- Consider vitamin D deficiency
- Check visual acuity
- Check footwear
- Check assistive devices
- Environmental assessment

#### **Act on Mobility**

- Fitness activities that include resistance exercises and balance training
- Physical therapy (balance, gait, strength, exercise program)
- Avoid restraints
- Remove catheters and other tethering devices
- Avoid high-risk medications
- Occupational therapy assessment (assistive devices; environment)

#### Leading Change

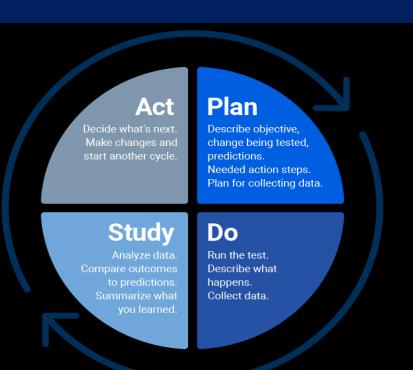


27

### **PDSA**

STEP 6: Improve and Sustain Care

STEP 5: Study Your Performance



STEP 2: Describe Care Consistent with the 4Ms STEP 3: Design or Adapt Your Workflow

STEP 4: Provide Care



29

"The purpose of human life is to serve, and to show compassion and the will to help others."

> **Dr. Albert** Schweitzer



#### References

- The Institute for Healthcare Improvement
  - <u>www.ihi.org</u>
- The John A, Hartford Foundation
  - www.johnahartford.org
- Kotter Inc.
  - <u>www.kotterinc.com</u>

## Age-Friendly Public Health Systems 4M Training For Healthcare Practitioners

# Questions?





South Florida Geriatric Workforce Enhancement Program

Age-Friendly Public Health Systems 4M Training For Healthcare Practitioners

# Help us by completing an evaluation!

https://redcap.nova.edu/redcap/surveys/?s=CHETXK48Y4





Dr. Kiran C. Patel College of Osteopathic Medicine NOVA SOUTHEASTERN UNIVERSITY

South Florida Geriatric Workforce Enhancement Program

# Age-Friendly Public Health Systems 4M Training For Healthcare Practitioners Join us Next Week!

Module 1: Introduction to Age-Friendly Health Systems

• Thursday, June 3, 2021 • 10:00 am EST



Module 2: Deep Dives – What Matters Most & Mobility

• Thursday, June 10, 2021 • 10:00 am EST

Module 3: Deep Dives – Mentation & Medication

• Thursday, June 17, 2021 • 10:00 am EST

Module 4: Putting it All Together

• Thursday, June 24, 2021 • 10:00 am EST

## Age-Friendly Public Health Systems 4M Training For Healthcare Practitioners

# Thank you!

#### Contact Information for Today's Speakers:

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