Age-Friendly Health Systems 4M Training For Healthcare Practitioners

Module 2: What Matters Most and Mobility

Presenters: Isabel Rovira, MPH Lil Banchero, RN Christine Waszynski, DNP, APRN, GNP-BC FAAN



Dr. Kiran C. Patel College of Osteopathic Medicine NOVA SOUTHEASTERN UNIVERSITY Florida

South Florida Geriatric Workforce Enhancement Program

Age-Friendly Health Systems 4M Training For Healthcare Practitioners

Series Objectives

By the end of the training, participants will be able to:

- 1. Understand the need for Age-Friendly Health Systems (AFHS)
- 2. Communicate the AFHS 4'M model
- 3. Identify your scope, role, and opportunities to practice the 4Ms in the healthcare setting

Schedule

Age-Friendly Health Systems 4M Training For Healthcare Practitioners

Module 1: Introduction to Age-Friendly Health Systems

• Thursday, June 3, 2021 • 10:00 am EST



Module 2: Deep Dives – What Matters Most & Mobility

Thursday, June 10, 2021 • 10:00 am EST

Module 3: Deep Dives – Mentation & Medication

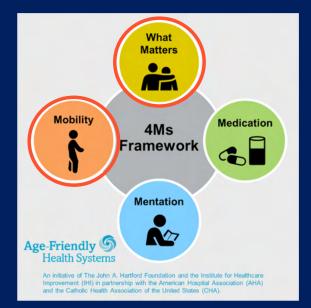
• Thursday, June 17, 2021 • 10:00 am EST

Module 4: Putting it All Together

• Thursday, June 24, 2021 • 10:00 am EST

Module 2: What Matters Most and Mobility

June 10th, 2021





Age-Friendly Health Systems 4M Training For Healthcare Practitioners

Module 2: What Matters Most and Mobility

Welcome & Introduction Isabel Rovira, MPH

What Matters Most

Lil Banchero, RN

Mobility Christine Waszynski, DNP, APRN, GNP-BC FAAN

Q & A

What Matters Most

Lil Banchero, RN

Senior Nurse Director, Institute for Healthy Aging Anne Arundel Medical Center



South Florida Geriatric Workforce Education Program



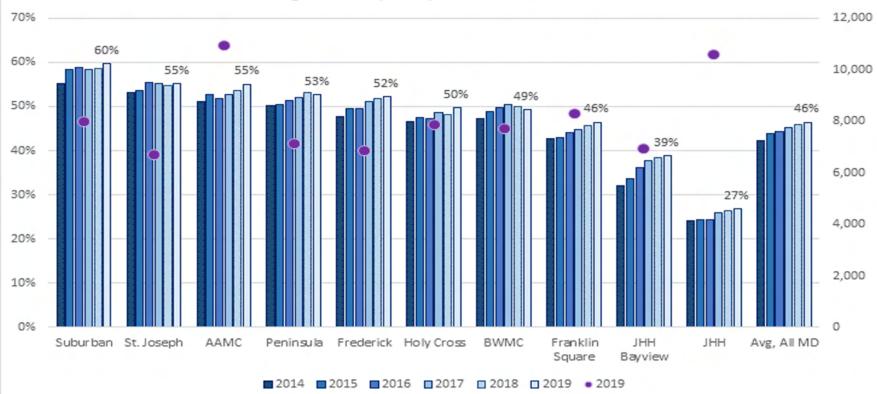
Transforming Luminis Anne Arundel Medical Center to an Age Friendly Health System



What Matters



% and 2019 volume of Inpatients (excl. Deliveries and Newborns) Ages 65+ by Hospital and Fiscal Year



Traditional hospital care often fails to take into account the unique needs of older patients. To address this gap, Acute Care for the Elderly (ACE) units were developed to improve how care is delivered. As part of a broader strategic direction to improve geriatric care, AAMC opened our ACE Unit on May 1, 2013.





- An infusion of geriatric education on ACE
- Learning requirements for staff yearly through NICHE
- Certifications highly recommended
- Included PT,OT, care management and pharmacy with all initiatives
- We began work on mobility, undisturbed sleep ,dedicated trained volunteers, open visiting hours ,diversion activates , palliative care, elder abuse.

2017

- We began our work with IHI and Hartford
- Engaged interdisciplinary team leaders by including them in age friendly work learning and collaboration in Boston (Hospitalists, PT, Pharmacy, Physician practices, unit based educators and Directors)
- C-suite committed
- Understanding this work was a movement
- Providing the 4ms framework laid the ground work for spread
- Having the resources, collaboration and encouragement of IhI
- Using "What matters" as our 4m driver

Patient Centered Care "Nothing without me"



It takes a team: Patient, Nursing, Physical Therapy, Physician, Pharmacy, Patient Technicians



Spreading the word of the 4Ms

- Leadership council
- Nursing council
- Content expert lectures in house
- House wide actives
- Webinars
- Radio
- Patient family centered committee
- Assisted living providers
- Part of the new residency orientation

Spreading awareness though expert practice



Terry Fulmer PHD, RN, FAAN *President- The John A Hartford Foundation*



MS, OTR/L, FAOTA advocate for those living with dementia



evelyn Ivy Nwrngi, Md Luminis Rrmc Lerirtricirn



 $\mbox{Dr}.$ Erik Hoyer is an assistant professor of physical medicine and rehabilitation at Johns $\mbox{Hopkins}$

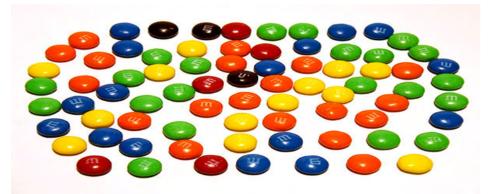


Dr.Biese Associate Professor, Division of Geriatric Medicine Co-Director, Division of Geriatric Emergency Medicine Chapel Hill NC



DR. DONNA M. FICK Director of the Center of Geriatric Nursing Excellence Penn. State

The 4 M Plan



<u>Mentation</u>: Focus on delirium and dementia
 <u>Mobility</u>: Maintain function and prevent/treat complications of frailty.
 <u>Medication</u>: Optimize use to reduce harm and burden, focusing on medications affecting mobility, mentation, and what matters.
 <u>What Matters</u>: Knowing and acting on preferences and needs.

Educating our staff in multiple ways







2023 NICHENEW ORLEANSConferenceApril 11-14, 2023



What Matters Most to Me





What Matters to You vs What's the Matter with You

Shifting away for the disease and back to the patient and family

- What is important to you today?
- What do you worry about?
- What would make tomorrow a really great day for you?

Guiding questions for life matters

• What is important to you today?

• What brings you joy what makes you happy?

• What do you worry about?

• What would make today a great day for you?

Qualitative Results – What Matters



During a mobility session the patient mentioned that she really just wanted to watch a movie and enjoy some popcorn. She had been in the hospital for an extended time in Critical Care on a ventilator and transitioned to ACE and was improving. The Ace Unit Quality Tech arranged a viewing for her that afternoon

Guiding questions for treatment goals

- What is the on thing about your health you most want to focus on?
- What are your most important goals now and in the future?
- What are your fears or concerns for your family?
- What are your most important goals if your health may worsen?

Qualitative Results – What Matters

What Matters story ...

A patient on the ACE Unit was experiencing serious health problems. He stated that his desire was to stop fighting and pass peacefully. He was done. However, a few members of the care team believed it was best to press him to continue. But after a "what matters" conversation with the patient and wife, the patient elected to go on hospice. He passed peacefully in the hospital.

His obituary stated that in lieu of flowers, his family would like contributions to go to the ACE Unit as thanks for the exemplant care.

Coy Simmons Jr. (1946 - 2018) Obituary



Coy Edward "Ed" Simmons, Jr., 72, a 15-year resident of Heritage Harbour in Annapolis and previously of Timonium, MD, passed away on August 31, 2018. Born on April 18, 1946, in Washington, DC to the late Elenore and Coy Simmons, Sr., Ed served in the <u>U.S. Navy</u> before pursuing

Guest Book	(
"Thanks Ed!"	
View	Sign
view	Sign

a career in telecommunications. He worked for AT&T, NCR and briefly at Northrop Grumman. Ed was a Ravens and Orioles fan and enjoyed playing golf. He is survived by his wife, Frances Cook Simmons. Family and friends are invited to a memorial gathering from 12:30 to 3:00 p.m. on Saturday, September 15 at

the Kalas Funeral Home, 2973 Solomons Island Rd., Edgewater, MD. Burial will be private. In lieu of flowers, donations may be made to the Acute Care for the Elderly Unit at the AAMC Foundation, 2000 Medical Parkway, Belcher Pavilion, Ste. 604, Annapolis, MD 21401. Please specify "Coy Simmons – ACE" in the memo section of the check. Donations may also be made at: www.aahs.org/fdn. Online condolences and tributes may be offered at:

Emergency Department What Matters

What worries you the most about your health and being in the ED today?

What would be a good outcome for you from this ED visit?



White Boards

Anne Arundel Medical Center Living Healthier Together	645	Welcome to ACE Acute Care of the Elderly 443-924-2645	The Ann A Market Construction
Lechliter Alyssa Lunda	-Fasting State & Calife	Para Madadas e pare se session, phese call por norm. Mari done for	Prysician Could for Tuday Too Schedult
Darph Kone KRON Other OT Lar Maa Reichandhe	Get up and walk (Destructional actions Internet Actions Internet to March	Drama haver - Compared - Agamman - Agamma
TBD	Control for the Core Number		Cauly Initiated Rand Report Rofery Team Ready Initiated Rand Report Rofery Team Distance Report Rofery Team Ready Initiated Rand Report Rofery Team
We are partners in care so we do anyone you choose to keep you in	bodside shift reports. We would like you durmed. This report happens at the bod	a to participate along with adde 7am and 7pm.	





JUNE 6th What Matters Day









For any patient 65 and older a care plan will automatically drop in

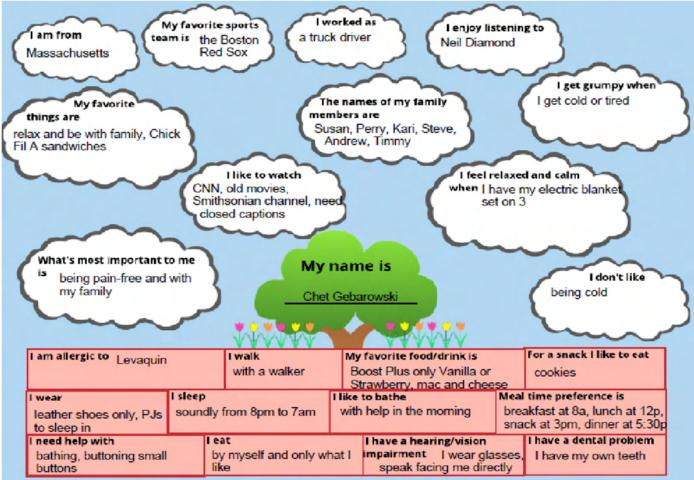
RN Navigators		?
Admission D	SBAR 🔂 Critical Values 📋 Rounds 🚦 Transfer 🏶 Discharge 🕀 Blood Admin 🕣 OBS ERS Admit 🕣 LOA	
Outside Meds	ය Care Plan	0
Review PTA Meds Bedside Dispensi	Resolve the care plan a	
CARE EVERYWHERE	a Education	0
Care Everywhere	Go to Education a	
ASSESSMENTS	Bedside Tablets /	
LDA Reconciliation Admission Scree	No tablets have been issued yet.	
Delirium Screening Expected Discha		
Lines/Drains/Air		
Discharge Planning		
Patient Care Su Patient Profile		
INTERVENTIONS		
Device Select BesiReactice		
Care Plan		
Education		

General Plan of Care - Adults 65 and older () (General Plan of Care - Adults 65 and No interventions older)

C Individualization and Mutuality ()	No interventions	Completed	9
C Plan of Care reviewed with ()	No interventions	Completed	9
💪 Optimize Mobility 🕧	No interventions	Completed	9
C Optimize Mentation ()	View Interventions	Completed	Ð
C Optimize Medications ()	View Interventions	Completed	Ð

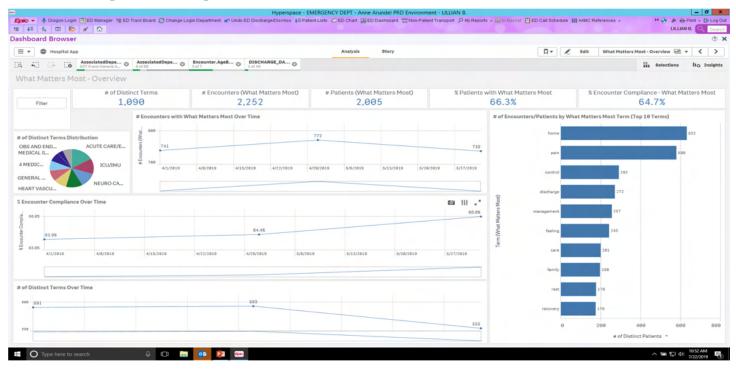
MY STORY:





What matters data for 65 and older you can see

home/pain top concerns





" I am going home"

92 yr. old , living independently at home, using walker, fell at home broke a hip. Hospital normal course for a 92 with hip fracture is rehab/SNF. One dramatic moment very early on which made us realize the power of this question involved a 93 year old woman who fell in her yard at home. We were very happy to immediately start planning her discharge to a rehab knowing she could easily qualify. However, we did not really ask the patient what matters. When we did, we realized that the thing that mattered to her more than anything in the world was to get home to

What mattered to the patient: " I want to go home"

Mentation: no delirium, good sleep, family engaged

Mobility: Physical therapy revisited care plan to go home, ambulated early/frequently

Medication: medications reviewed, proper pain control



Primary Care Embraces the 4Ms

• Physician champion

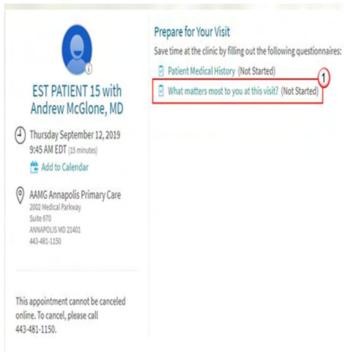
Clinical practice managers

• Wellness nurses

Primary Care

HEALTH CARE AGENTS AND PATIENT CAPACITY Health Care Agents Patient Capacity Code Status Code Status Code Status	†↓ ₽
Patient Capacity Individualization & Mutuality CODE STATUS What Matters to the Patient/Family? 	s
CODE STATUS What Matters to the Patient/Family?	
CODE STATUS What Matters to the Patient/Family?	
What Matters to the Datient/Eamily?	
ADVANCE DIRECTIVE	
Adv Dir Notes Patient/Family Daily Goal	
Advance Care PLANNING DOCUMENTS	
ACP Documents Patient/Family Concerns or Questions	
Patient-Entered	
WHAT MATTERS MOST Outpatient Individualization & Mutuality	
What Matters Most What matters most to you at this appointment?	
What do you hope to accomplish from your visit today?	
what do you hope to accomplish from your visit today:	
Is there anything you would like to work on to improve your health?	
D	

My Chart



For an	at matters upcoming appointm matters most to you	ent with Andrew	McGlone, MD on 9/			
What	matters most to yo	u at this appoint	tment?		>	
What	do you hope to acc	omplish from yo	our visit today?		1	2
Is the	re anything you wo	uld like to work	on to improve yo	ur health?	/	

What Matters to Me?



in,

Luminis Health

What Matters is a Powerful question BUT

• It's just as Important to connect and build relationships

- Really spending time to understand what's important to patients and families
- •
- Asking what matters will drive the patient care plan



Luminis Health

Proud to be one of five systems nationally designated as Pioneers in Age Friendly work



Mobility

Christine Waszynski, DNP, APRN, GNP-BC FAAN

Coordinator of Inpatient Geriatric Services, ADAPT, Age Friendly Health Systems Inpatient Project, the Hartford HealthCare Systemwide Fall Prevention Committee, NICHE



South Florida Geriatric Workforce Education Program

Mobility Is Medicine

Christine Waszynski DNP, APRN, GNP-BC, FAAN Hartford Hospital: Hartford CT



South Florida Geriatric Workforce Education Program

Disclosure Statement

• No conflicts to disclose

Learning Objectives

- The learner will recognize the hazards of immobility for the older adult with acute or chronic illness
- The learner will understand the concepts behind the SAFER mobilization program and outcomes as determined by audits
- Describe interventions to be offered to promote maximum/appropriate level of mobilization

""I have to get out of here before I become a cripple"

T.M.



Age-Friendly Health Systems: The 4Ms

- What Matters: Know and act on each patient's specific health outcome goals and care
 preferences
- Mobility: Maintain mobility and function by ensuring that older adults move safely every day. Prevent and treat complications of immobility.
- *Medication*: Optimize use to reduce harm and burden, focusing on medications affecting mobility, mentation, and what matters.
- *Mind*: Focus on mentation, delirium and dementia and depression.



Mobility in the hospitalized older adult

Brown et al, 2009 accelerometer data: Inclusion criteria: adults aged 65 and older, absence of delirium, no history of major neurocognitive disorder and ambulating 2 weeks prior to hospitalization

- 13% sitting
- 4% standing or walking
- 83% laying in bed
- <5% of these individuals had physician orders for bed rest

Brown CJ, Redden DT, Flood KL, Allman RM. The underrecognized epidemic of IOW mobility during hospitalization of older adults. J Am Geriatr Soc. 2009;57(9):1660-1665

Facts

- Loss of strength and balance occur quickly- as early as day 2 of an illness
- For everyday spent in bed, it takes 3 days in rehab to regain lost function
- Functional decline = poor clinical outcomes

Potential Complications of Immobility



1. Markey DW, and RJ Brown (2002). An interdisciplinary approach to addressing patient activity and mobility in the medical-surgical patient. Journal of Nursing Care Quality 16(4): 1-12. 2.Corcoran PJ (1991). Use it or lose it - the hazards of bed rest and inactivity. Western Journal of Medicine 154: 538-538. Gillis A, and 8 MacDonald (2005). Deconditioning in the Hospitalized Elderly. The Canadian Nurse 101(6): 16 20.

Post - Hospital Syndrome

- -Immobility
- -Sleep-wake cycle disruption
- -Sleep deprivation
- -Malnutrition
- -Uncontrolled pain and other discomforts
- -Delirium
- -Medication (sedative which can impair cognition and function)
- Krumholz H.M. Post-Hospital Syndrome A Condition of Generalized Risk. N Engl J Med. 2013 January 10; 368(2): 100–102.

>1/3 of older adults age >70 years old were discharged with a new disability that was not present before admission

Wald, H. L., Ramaswamy, R., Perskin, M. H. et al. The Case for Mobility Assessment in Hospitalized Older Adults: American Geriatrics Society White Paper Executive Summary 2018. Journal of the American Geriatrics Society 67

There is no pill to directly treat muscle weakness, loss of power, low endurance and fatigue in hospitalized patients. Increased activity is the treatment and needs to be considered as important as treatments for the other body systems.



Barriers to Mobility During Hospitalization from the Perspectives of Older Patients and Their Nurses and Physicians

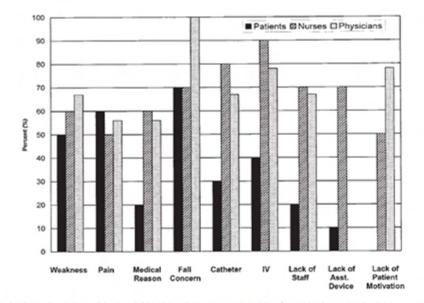


FIGURE 2. Barriers frequently noted by participants, subdivided into patients, nurses, and physicians For each barrier reported, the dark bar corresponds to patient responses, the striped bar to nurse responses, and the dotted bar to physician responses.

Promoting Mobility and Preventing Falls in the Hospital

The Hospital Elder Life Program (HELP)(CoCare https://help.agscocare.org/)

- Multicomponent program to prevent delirium, a risk factor for hospital falls- volunteer-based walking and mobility activities
- Enhances mobility while decreasing falls
- Decrease delirium, cognitive and functional decline, length of stay, hospital costs, and institutionalization

Brown et al, randomized, controlled trial of hospitalized older adults assigned to a structured progressive mobility protocol (2016):

• Maintain their pre-hospitalization community mobility one month following *discharge*

Hshieh TT, Yue J, Oh E, et al. Effectiveness of multi-component non-pharmacologic delirium interventions: a meta-analysis. JAMA Intern Med. 2015; 175(4):512–520. Brown C L Edev KT, Lowman, ID, et al. Comparison of Posthospitalization Eulertian and Community Mobility in Hospital Mobility Program and Usual Co

Brown CJ, Foley KT, Lowman JD, et al. Comparison of Posthospitalization Function and Community Mobility in Hospital Mobility Program and Usual Care Patients: A Randomized Clinical Trial. JAMA Intern Med. 2016; 176(7):921–927.

Our Experience: Hospital Falls

- Most falls involve the act of toileting
- Many falls are assisted falls
- Some patients refuse our interventions
- Patients are under-mobilized
- Each patient's fall risk profile is unique and requires specifics above standard work

Plan: Create a visual aid





Process

- SAFER Mobilization poster is reviewed every shift by the nurse, PCA and patient
- Mitigate active risk factors as possible
- Physical therapy contributes updates as appropriate
- SAFER poster is a driver and appropriate auditing performed
- Additional audits done on documentation of mobilization

Benefits: Up to date reflection of patient's mobility and safety plan

Safer Mobilization Supportive Measures

- Mobility volunteers since 2011 (PT or other health profession students)
- 17,500 mobility episodes
- Implemented Gait belt and walker for all mobilization of high fall risk patients
- Commodes and shower chairs readily available







June 9, 2021

Confidential and Proprietary

Modified Dionne's Egress Test ™



Maneuvers to test patient's ability to move away from the bed safely



 Rise sit-to-stand
 From sitting position, feet flat on floor, able to stand with minimal/moderate assistance of one person
 Remain standing

Test 2

- Step in place
 Three steps in place with each foot. Must clear the floor without buckling of the supporting leg
- 2. May use an assistive device
- Stay standing after last step



Test 3

- Step forward
 From comfortable stance width, advance and retreat each foot
- May use assistive device
- Heel must advance past toes of other stance foot without buckling of stance leg

Test 4

- Step to the Side
- Standing with legs in contact with edge of bed.
- 2. Take 3 side steps to left and right. (If knees buckle, patient is not safe for stepping transfer to chair)



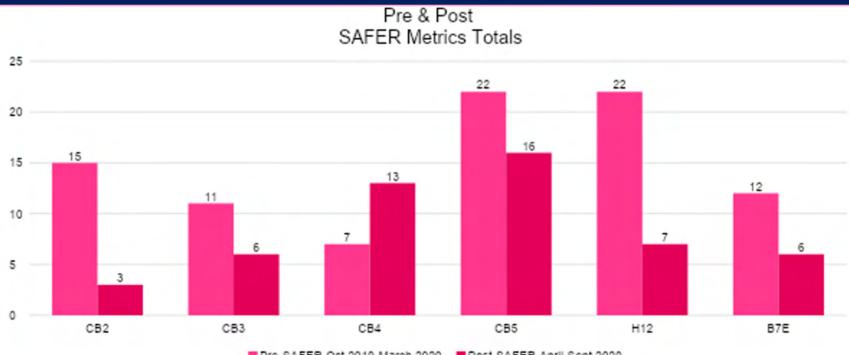
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Progressive Mobility Levels

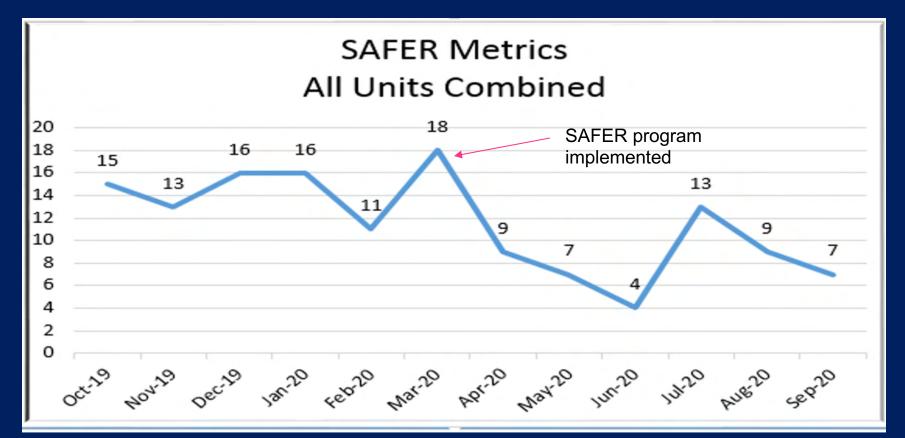
Level	Assessment	Goal	Pass	Fail	Equipment: Safe Patient Handling	Considerations
Level Zero Bed rest, side to side turn /PROM	Flexibility, contractures & skin integrity	TID Daily to each limb	Patient without symptoms & physiologically stable Progress t o I exel One	Reassess within 24 hours to progress within protocol	Rep <u>ositioningsling</u> &floor based boxer lift	Cross reference: lateral rotation Monitor hemodynamics& line integrity
1					Turn assist on ICU specialty bed	
Level One Beach Chair Or Stretcher Chair	Assess tolerance for HOB elevation	1-2 hours two -three times a day	Patient remains asymptomatic without hemodynamic compromise Progress to level Two	Reassess within 24 hours Consider PT/OT		Asses pulmonary status and vital signs a every level
				Detion	Utilize chair function on bed	Skin integrity
Level Two Edg e of Bed (EOB)	Trunk strength and Balance	Balance at EOB, extend one legat a time and hold S seconds	Ableto mobilizewithassist ofoneto EOB& maintain balancewithnomorethan one person assist Progress to level Three	Patient cannot maintaipsitting balance at EOB with minimal assistance Reassess within 24 hours InitiateRT/OT	Primary utilize beach chair functions- ifclinically indicated transfertochair usingstretcher chair or utilizinghover mat or green slider sheet	Changeposition every two hours Knees in extension when not in beach Chair Us e full body waffle cushion when in th stretcher chair
					Transfer patient out of bed to	Fallrisk
			Able to tolerate standing	Reassess within 24	stretcherchair <u>utilizinghover</u> mat or green slider sheet	Hemodynamictolerance
Level Three Standing	lower extremity strength	Weightbearwithassistof two for greater than 30 seconds/ three times a day	with minimalassistance (with or withoutadaptive device) Progress to level Four, transferring to a chair	After two failures, consider a lift for OOB, initiate PT/OT	Please consider theuse of a trapeze, may call bedex press for adaptive device	Patients assistive device Gait belt For specialty populations: recent joint surgery, CVA protocol consider PT/OT assessment prior to progressing
					Saralift: minof 10% weightbearing and can't stand independently	Fall g. ecautors
Level Four	Upper and lower	Transfer 00B to chairfor	Patient standswith nomore than minimal assist and is	After two failures, consider lift	Steady.standwithminassistance	Adaptive devices: prosthetics, ort hot
Transferring to a chair	extremity stability and strength	meals and/or 2-3x/da y	able to march/ take side steps in both directions	Reassess with 24 hours Initiate PT/OT	and unable to pivot or walk	
Level Five	Upper and lower		Patientis ableto ambulate with no more than minimal	Cannot step or unstable when stepping	Use of gait belt and assistive devices	
Ambulation	extremity strength,	Ambulates as appropriate 2-3x/day	assist of one (with/without adaptive equipment)	Reassess within 24 hours Consider PT/OT		Consider mobility volunteers with minimal assist of 1

Medicine Units: 43% reduction in falls

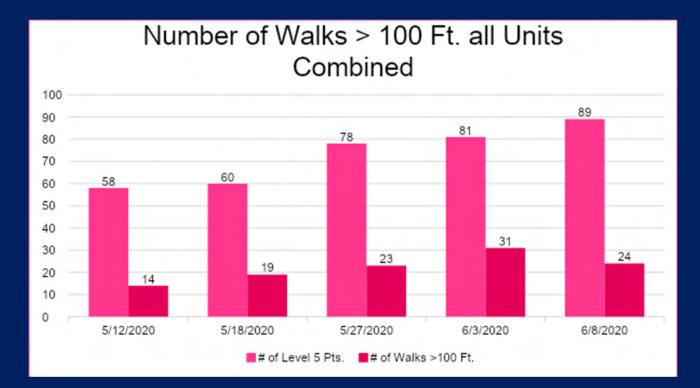


Pre-SAFER Oct.2019-March 2020 Post-SAFER April-Sept.2020

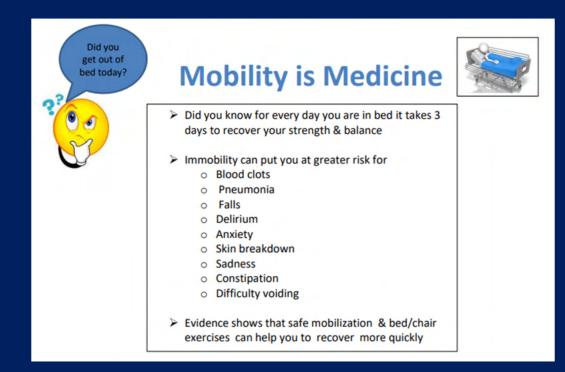
Falls on Medicine Units- Trend



Mobilization Opportunity



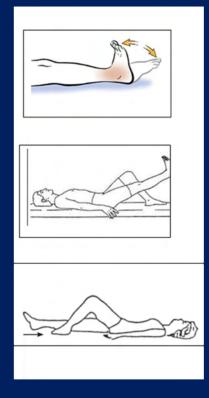
Patient Mobility Score Card



Patient Mobility Score Card

Things	you ca	n do			
Tell the staff what your baseline mobility is	Activity	7-11am	11am-3pm	3pm-7pm	7pm- 11pm
Ask staff to make sure you are safe to get up out of bed	Walk				
Ask to get out of bed to a chair	Bed exercises				
Perform bed/chair exercises	Out of bed to chair				
Avoid sitting on the edge of the bed alone					
 Discuss toileting plan with staff in the morning 	Chair exercises				
Ask the nurse about the fall prevention protocols					

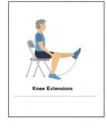
Exercises











June 9, 2021

Unit Based Mobility Interventions

1 lb Weights



Pedal Bike



Flip the dialogue....

Fall Prevention Safer Mobilization

Take to the wards....Mobility is Medicine

- Discuss mobility at huddles daily
- Mobility is everyone's responsibility
- Mobilization needs to be a priority for recovery
- Patients and families should be involved in the SAFER mobilization plan to prevent falls and advance mobilization
- Mobility status should be reported at handoff
- 6th Vital sign!

Encounters In the Community

- Focus on importance of mobilization to maximum every day
- Support way to integrate safe mobilization into daily life with an individualized plan
- Exercise during each TV commercial
- Tai Chi or other group exercise
- Synergism of simultaneous cognitive and physical exercise

References

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Age-Friendly Health Systems 4M Training For Healthcare Practitioners

Questions?





South Florida Geriatric Workforce Enhancement Program

Age-Friendly Health Systems 4M Training For Healthcare Practitioners

Help us by completing an evaluation!

https://redcap.nova.edu/redcap/surveys/?s=CHETXK48Y4





Urban Health Partnerships

South Florida Geriatric Workforce Enhancement Program

Age-Friendly Health Systems 4M Training For Healthcare Practitioners Join us Next Week!

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Age-Friendly Health Systems 4M Training For Healthcare Practitioners

Thank you!

Contact Information for Today's Speakers:

- Isabel Rovira, Co-Founder/COO, Urban Health Partnerships: <u>isabel@urbanhp.org</u>
- Lil Banchero, Senior Nurse Director, Institute of Healthy Aging, Anne Arundel Medical Center <u>lbanchero@aahs.org</u>
- Christine Waszynski, Coordinator of Inpatient Geriatric Services, Hartford Hospital Christine.Waszynski@hhchealth.org



Dr. Kiran C. Patel College of Osteopathic Medicine Nova southeastern UNIVERSITY Florida

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