

Project Overview & Results

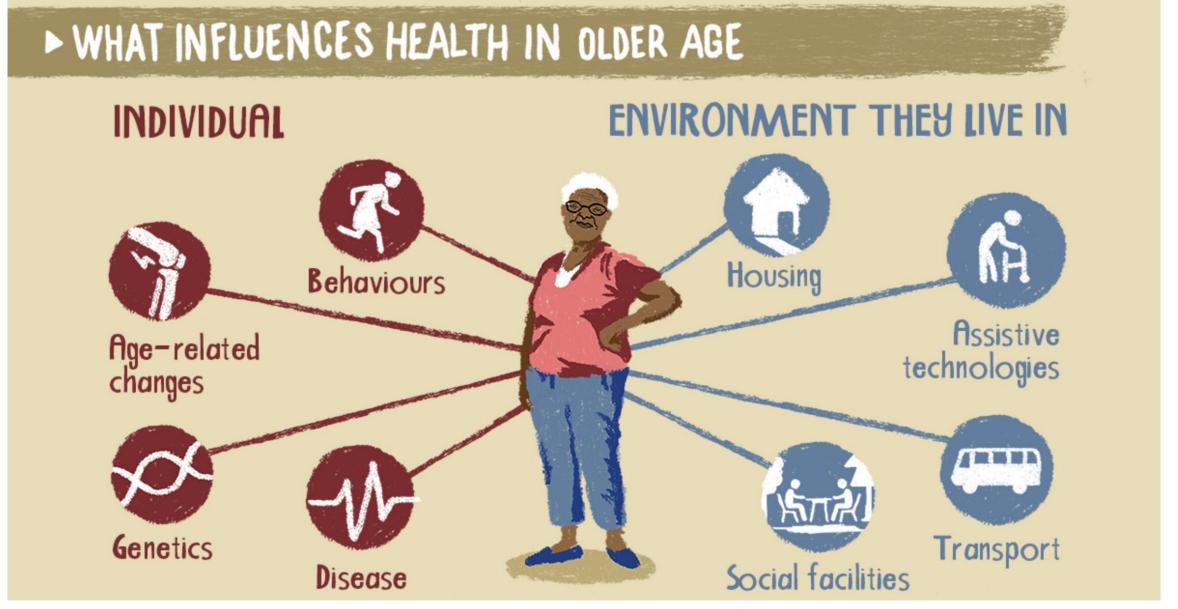






HEALTHY AGING

BEING ABLE TO DO THINGS WE VALUE FOR AS LONG AS POSSIBLE



Intrinsic Capacity

Enabling Environments





Healthy aging can be supported by:

- Connecting multiple sectors that provide supports, services, and infrastructure to promote healthy aging
- Coordinating existing supports and services to identify gaps and increase access;
- Collecting data to assess needs and inform interventions; disseminating findings; and
- Complementing existing supports and services.

The Allapattah Community La Comunidad de Allapattah



- Zip codes: 3136, 33125, 33127, 33142
- Area: 4.208 square miles
- Population: 47,966
- Average age: 40 years
- Older Adults: Average in Miamiis 10.3% to 18.6%
 - This area: **over 20.1%**
- Diabetes affects **over 13%** of the population.

- Median household income:
 - Allapattah: \$25,700
 - Miami: \$34,901
- Non-English Speakers:
 - Allapattah: 36.2%
 - Miami: 30.6%
- Population below poverty level:
 - Allapattah: 35.9%
 - Miami: 24.9%

The Allapattah Community







ADDRESSING HEALTHY AGING IN ALLAPATTAH

About the Project











The goals of this project were to:

- engage older adult residents of the Allapattah community,
- empower them to identify barriers and opportunities for active aging in place,
- develop a mini action plan outlining key strategy suggestions to make age-friendly changes based on community feedback,
- connect residents & YMCA to local organizations to address barriers and opportunities in the livability of the Allapattah community,
- engage residents and connect them to local resources and opportunities, and
- increase overall community support and engagement among residents of Allapattah.



How?

- 1. Assessment through Walking Audits, pre- and post-survey, engagement boards, and evaluations at events.
- 2. Engagement to integrate older adults in Allapatah to provide feedback about the barriers and opportunities for age-friendliness in the community.
- 3. Vision to develop a mini community action plan and the local connections to address the barriers and opportunities identified.
- 4. Support from YMCA Community Health Workers to connect to local resources and opportunities.
- 5. Evaluation of the results, accomplishments, lessons learned and recommendations.

COMMUNITY HEALTH WORKER MODEL

COMMUNITY HEALTH WORKERS

These individuals work closely with the community to engage and educate the Community about the services that are available to them.

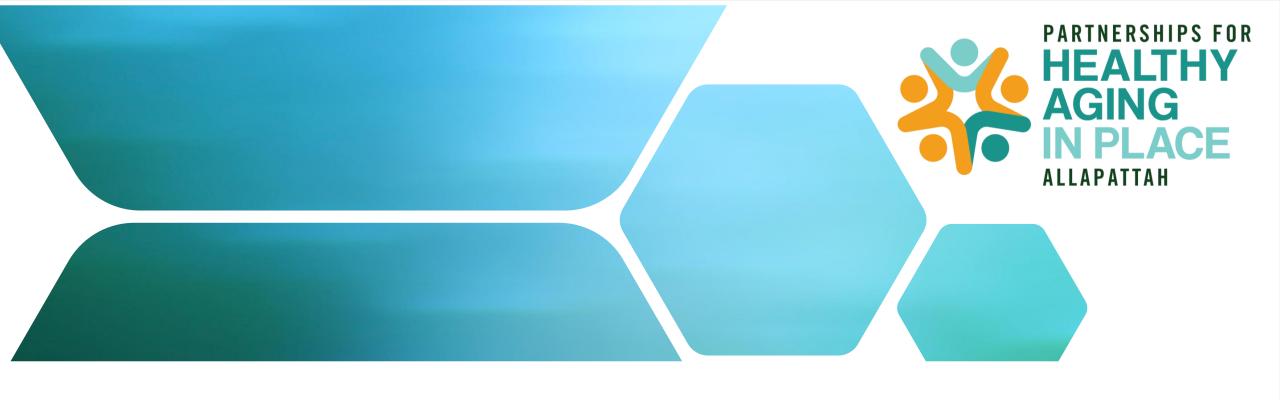
KEY TO SUCCESS

- ✓ Hire local residents (or from communities like the one they serve)
- ✓ Provide workers with extensive trainings (related to health, and health inequity and disparities) to serve their own neighbors families, and friends
 - They will recruit, assess, identified, and enrolled residents in programs
 - Community Health Workers connect residents to resources and community engagement opportunities
 - Responsible for supporting canvasing, local events, resource fairs, program promotion, recruitment of residents, reminders, engagements, etc.







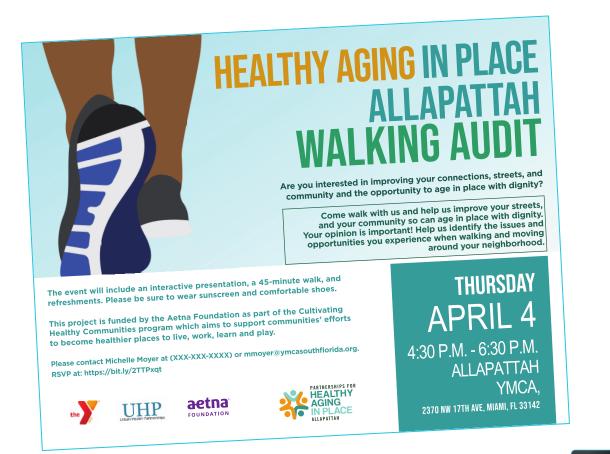


PROJECT KICKOFF: WALKING AUDITS

Project Kickoff: Walking Audit



A walking audit is an assessment of the walkability or pedestrian access of the built environment in a community. It helps to identify concerns for pedestrians related to safety, access, comfort, and convenience of the environment.



Allapattah Walking Audit Result/Goal



- Shared understanding of how the built environment has impacts health and well-being of Allapattah residents
- Shared understanding of concerns for pedestrians, related to the safety, access, comfort, and convenience of the environment, especially for older adults
- Experience surrounding area as a pedestrian and identify opportunities for a walkable environment
- Identify barriers to a walkable/bikeable/transit friendly environment
- Identify opportunities for an age-friendly community

Allapattah Walking Audit Form



The audit form was specifically designed* to assess the built environment for older adult residents living in and around the community. The Walking Audit Form can be used for an entire corridor if the street segments are similar or multiple forms can be used for different segments.



Allapattah Walking Audit Instructions

Walking Audit Introduction

A Walking Audit is an assessment of the walkability, bikeability and transit access of the built environment in a community and/or targeted area

The Allapattah Walking Audit

This audit has been specifically designed* to assess the built environment for older adult residents living in and around the Allapattah community. The findings from this Walking Audit will be used to develop an action plan of key strategies that can be implemented to improve the built environment for Allapattah's older adult residents.

How to Use the Walking Audit Tool

The Walking Audit Form can be used for an entire corridor if the street segments are similar. In a situation where a Walking Audit route has street segments with different features (such as a shared-use path versus a narrow sidewalk, an urban setting versus a suburban, or a six-lane roadway versus a two lane, etc.) additional forms can be used. The use of additional form will allow the opportunity to document the varying condition of a route.

Each section of the form, except for the overall rating questions and the highlight section, should be filled out while conducting the walking audit. When returning to the meeting location after the Walking Audit, the team can discuss the overall ratings and the highlights of the corridor.

Valking Audit Information

Complete this section before beginning the audit

Crossing Streets/Intersections

In this section, questions are related to the material attributes of the corridor related to crossing streets and intersections.

In this case

In this section, questions are related to the state and condition of sidewalks of the corridor.

Amenitie

In this section, questions are related to material and social amenities of the corridor.

Safety

In this section, questions are related to attributes of the corridor that make the corridor more or less safe.

evel of Walkability

This question is related to the extent the route was walking friendly

Additional Comments and Observations

Please provide additional information on the corridor that you think is relevant, including age-friendly opportunities and/or challenges.

Strengths and Weaknesses

In this section, describe the overall top three strengths and weaknesses of the route or segment if you filled out multiple forms.

*This tool was derived from the Walking Suitability Assessment Form developed by James Emery, MPH – UNC School of Public Health, Health Behavior and Health Education, the CDC-HANE Environmental Audit Tool, the CDC Built Environment Assessment Tool, the AARP Walk Audit Tool Kit, and the Walking Route Audit Tool for Seniors (WRATS) developed by Jacqueline Kerr, Ph.D. and Dori E. Rosenberg, Ph.D.







1.

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Walking Audit Team Roles

PARTNERSHIPS FOR
HEALTHY
AGING
IN PLACE
ALLAPATTAH

- » Walking Audit Facilitator
- » Form Recorder
- » Map Recorder
- » Photographer
- » Thermometer Recorder
- » Team Observers
- » Time Keeper

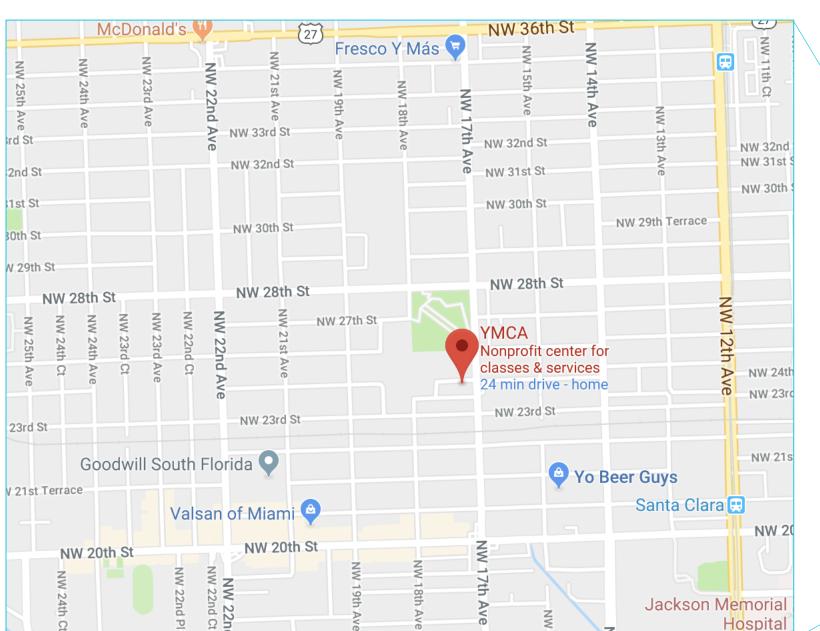


Walking Audit

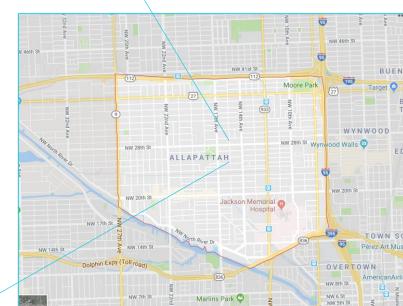
PARTNERSHIPS FOR
HEALTHY
AGING
IN PLACE
ALLAPATTAH

- Look at the physical conditions of the corridor
 - Are there poorly maintained sidewalk sections?
- Look at the social conditions of the corridor
 - Are other people visible? What are they doing?
- Review the level of walkability
- Note observations on the map
- Age-Friendly Opportunities/Challenges
- Take the temperature of the pavement with and without shade
- Keep Older Adults and Aging in Place in mind!

Walking Routes

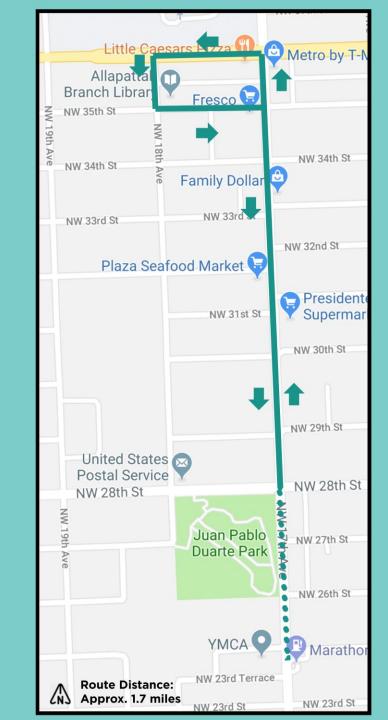




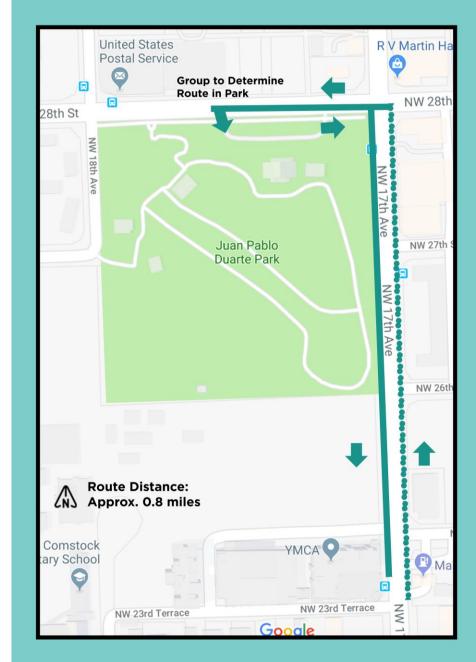


Allapattah Walking Audit





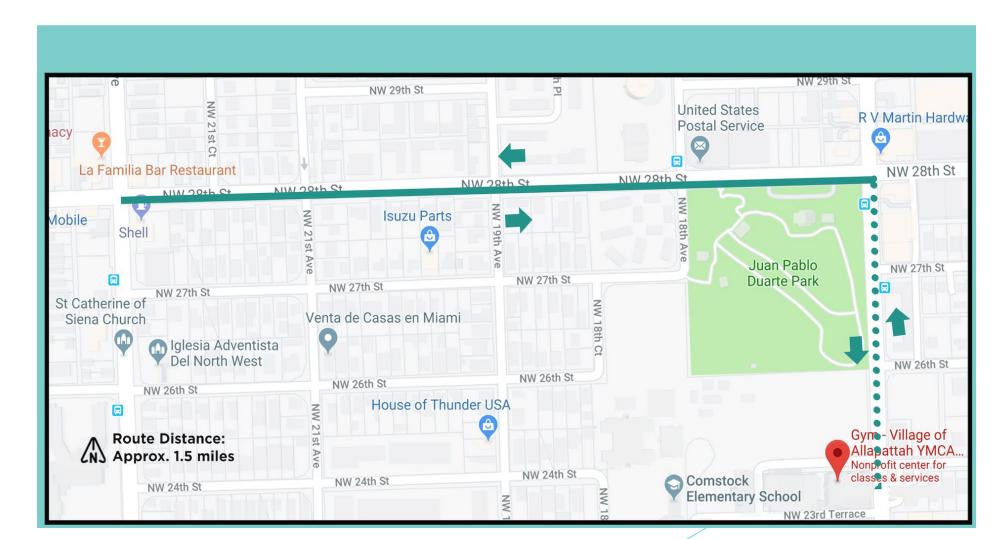




Route 3



Allapattah Walking Audit NW 28th Street Route



Walking Audit Findings





Walking Audit Findings





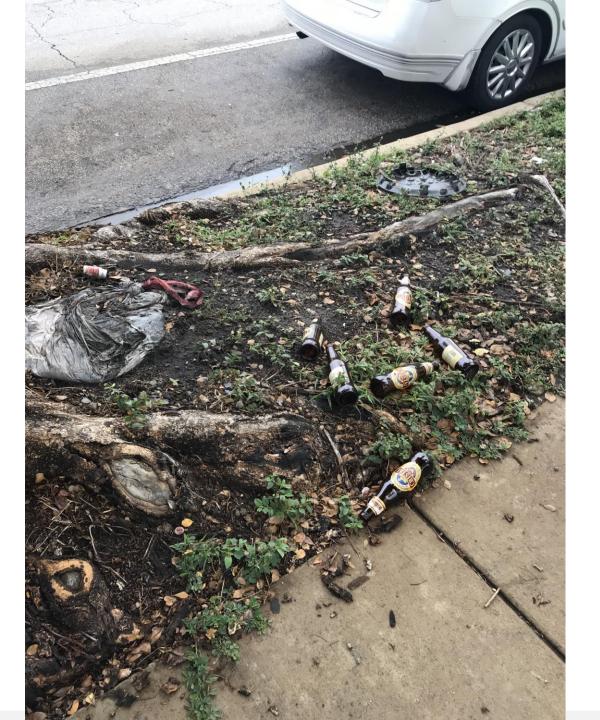
Walking Audit Findings





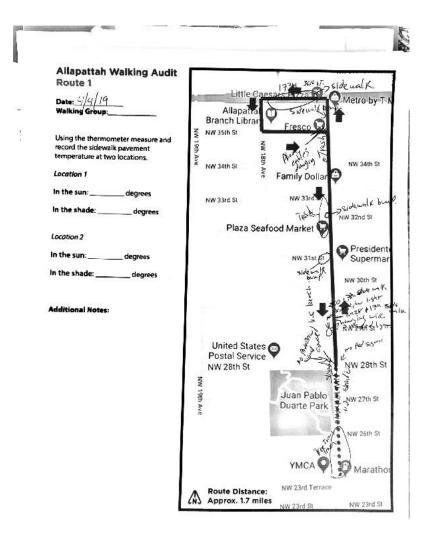


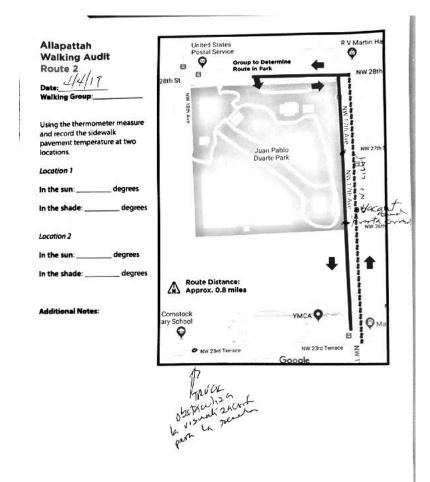
Walking Audit Findings





Walking Audit Findings







Walking Audit Findings Overview



Strengths

- Lots of shade in some areas
- The Park is a gem in that it has a lot of facilities, shade and programming
- Some transit stops have seating and shelters and trash cans
- Connection to Library a great resource

Weaknesses

- Entrance to Park is far from Housing
- Lack of crosswalks in several locations
- Lack of shelters at transit stops
- Uneven sidewalks
- No shade in some areas
- No benches or shade at some transit stops
- Hanging cables on old electrical poles, safety hazard
- Abandoned lots
- Trucks blocking right of way and visibility

MONDAY JULY 8 2019 MIAMIHERALD.COM

Hiami Herald

Opinion

provide vital services to improve community residents' health and well-being, our mission is far from done. Given the Village of

of only \$23,000; 69 percent of Family Center members are on

financial assistance or have free

memberships; 42 percent of the

kids in our preschool are on fi-

nancial assistance; and 58 per-

cent of the kids in our summer

we need to come up with new

camp are on financial assistance.

For us, reinvention means that

opportunities to build alliances to

support many in this community

who are elderly, as well as the

large portion of the population

who work in the service industry

who are faced with circumstanc-

services and the infrastructure to

Before anyone officially trade-

marks the "West of Wynwood"

moniker to cleverly market what

es where the need for social

support them is wanting.

FACEBOOK.COM/MIAMIHERALD » TWITTER.COM/MIAMIHERALD

Allapattah's elderly residents should be able to co-exist with new residents have a median household income





BY PAT GAJARDO AND RICHARD ymcasouthflorida.org

Necessity is the mother of invention. As active board advisers of the Village of Allapattah YMCA Preschool & Family Center, we support the creative efforts of the diligent staff to cater to the extremely cultural diverse, dynamic, vibrant and transitional neighborhood of Allapattah.

We also know that change is coming to Allapattah, a largely immigrant community geographically bordered by the Airport Expressway/Florida State Road 112, Interstate 95, Northwest 27th Avenue, the Dolphin Expressway/Florida State Road 836 and the Miami River, where many hardworking residents have service-sector salaries and

realize the neighborhood is an affordable oasis given Miami's continually higher rising cost of housing. Out of necessity, the Allapattah YMCA, as well as other neighborhood institutions, must redefine how it engages with its stakeholders; its residents, the real-estate development sector and businesses to support the continued growth and well-being of residents in the Allapattah community. And with recent developments,

including the Miami City Commission's approval of the 1.4 million-square-foot Miami Produce Market, which would provide new residential and office space, hotel rooms and a trade school, we recognize the importance of reinventing oneself to stay relevant. For our institution, reinvention has meant looking at different alternatives to serve current Allapattah residents. keeping in mind that developments underway and those being planned will change the way residents live their everyday lives in the neighborhood they call

One of the new initiatives the organization has employed is the Partnership for Healthy Aging in Place neighborhood walking audit. Our YMCA team of 15 people, led by a senior citizen representative, performs analyses of the community's walkabil-



The Allapattah YMCA is helping conduct a study of the neighborhood to determine navigability for senior citizens.

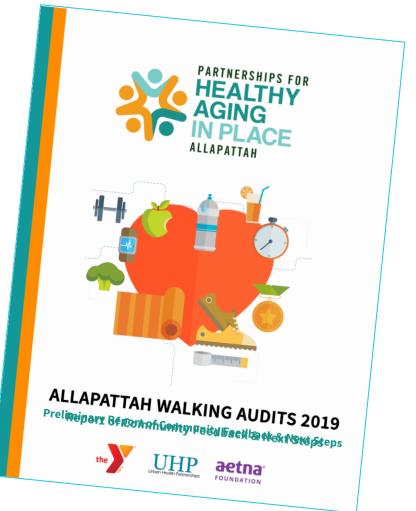
ity through the lens of older residents, who represent more than 15 percent of Allapattah residents. We encouraged representatives of the real-estate development community to take these walks with us. We catalogued a need for more bus benches for those who no longer or cannot drive, wider and better maintained sidewalks, the need for more lights in areas where it is too dark, more access to garbage receptacles to keep the streets clean, more pedestrian and handicapped accessible cross walks, a greater need for shaded areas and regular maintenance required to clear clogged drains.

As a landmark community center, we recognize that it is not enough to offer a full range of programs to Allapattah residents, from our accredited preschool to summer camp to active adult exercise courses. Even though we Allapattah YMCA advisory board.

Allapattah means to the development community, let's take a thoughtful moment to carefully evaluate how the needs of this community are being met today. Our call to action is to work collectively to provide current residents and welcome those who will call Allapattah home in the future the resources to embrace this neighborhood and live productive, healthy lives...

Pat Gajardo is a member of the Village of Allapattah YMCA advisory board and chair of the Allapattah Neighborhood Association, Richard Gibbs is vice-chair of the Village of







MONTHLY RESOURCE EVENTS

FOCUS ON AGE-FRIENDLY DOMAINS



Adapted from: Suzanne Garon, University of Sherbrooke





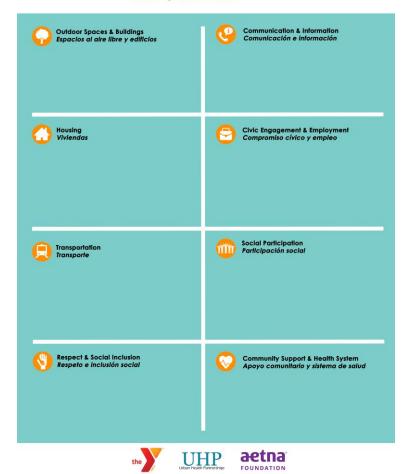
ENGAGEMENT

 Ongoing feedback and engagement at events



Resources for Healthy Aging in Allapattah What do you want to see?

Recursos para envejecimiento saludable ¿Qué quieres ver?





MONTHLY EVENTS



- 29 Events in Person
- Focus on domains of livability as well as specific topics requested by older adult residents
 - Housing, Transportation, Parks, Healthy Eating, Census, Civic Participation, Elder Abuse
- Added in social events to help individuals connect
- Linked to YMCA Resources & Services



YMCA COMMUNITY HEALTH STRATEGIES IMPACT REPORT JANUARY – DECEMBER 2020

YMCA HOTLINE: Over 10,000 served

Participants provided access in English, Spanish and Haitian Creole to YMCA programs and services throughout Broward and Miami-Dade Counties,

YMCA HEALTH NAVIGATION: Over 800 served

Broward and Miami YMCA Community Health Worker (C,H,W,) team provided individuals with one-on-one quidance, assistance, and support to meet their health and well-being goals and connection to resources,

FOOD ASSISTANCE: Over 20,000 served

Provided access to nutritious food through in person and home-delivery food distributions,

YMCA EMERGENCY FUND: Over 230 served

Participants provided with rent or mortgage payment assistance, water or electricity utility bill assistance, medications co-pay assistance,

YOUTH SERVICES: Over 200 served

Participants served with in person and virtual youth programs including summer camp, afterschool, enrichment programs, special events, teen mentorship, youth leadership, virtual tutoring, sports, the arts, and college prep.

CARE PACKAGES: Over 200 served in Local Fort Lauderdale Area

Participants served with hygiene products, games, snacks, paper goods-toilet paper, paper towel and other home necessities,

HEALTH EDUCATION: Over 10,000 served

Participants received in person and virtual health education through YMCA Health Empowerment programs; Chronic Disease Self-Management Program, Diabetes Self-Management Program, Health & Nutrition programs, cooking demonstrations, Healthy Living Orientations and overall wellness programs,

COVID-19 EDUCATION AND PROMOTION OF TESTING: Over 5,000 Doors knocked on

Participants in Broward County received COVID-19 health education and testing,





FOR YOUTH DEVELOPMENT*
FOR HEALTHY LIVING
FOR SOCIAL RESPONSIBILITY

COMMUNITY HOTLINE

We're here to assist you in this uncertain time.
WE'RE ALL IN THIS TOGETHER

(754) 312-4150



YMCA PROGRAMS FOR ASSISTANCE

During this public health crisis, the YMCA of South Florida offers key programs for assistance;

YMCA HEALTH NAVIGATION PROGRAM

This program is designed to connect vulnerable populations and seniors to clinical (tele doctors, tele medicine, access to medication, mental health, etc.) and community resources, Assistance is provided remotely via FaceTime or virtually or over the phone,

. To learn more about the program, watch video; https://bit.ly/23irEoT

YMCA PEARLS

An evidence-based depression self-management program for seniors, It's provided remotely via FaceTime or virtually or over the phone,

YMCA HOTLINE

A Community Hotline has been established to handle incoming calls for assistance, The HOTLINE is (754) 312-4150, or submit your inquiry via our website; https://ymcasouthflorida.org/hotline

YMCA RESOURCE PACKET

A resource packet is available to help address your needs, it will be updated as new resources are identified and can be found on our website; https://ymcasouthflorida.org/hotline

YMCA EMERGENCY RELIEF FUND PROGRAM

This program offers food and helps with other basic needs for seniors, families, and other vulnerable populations during crisis in Broward and Miami-Dade Counties – apply today through the HOTLINE, Food distributions will be scheduled regularly and posted on our website once our facilities are able to open and are operational, Please check our website for updates or when these will be scheduled; https://ymcasouthflorida.org/hotline



SCAN THIS QR CODE TO ACCESS VIDEO



of our YMCA Community Health Workers, helping those in need through our YMCA Health Navigation and PARLS programs during crisis.

Assistance available in English, Spanish or Kreyol.

- English, please call: 754-312-4150
- Para ayuda en español, Ilama a;
 954-826-2444
- Pou ed nan Kreyol tanpri rele;
 954-826-8122
- Email: YHN@ymcasouthflorida.org





FOR YOUTH DEVELOPMENT® FOR HEALTHY LIVING FOR SOCIAL RESPONSIBILITY

YMCA HEALTH NAVIGATION

ONE-ON-ONE ASSISTANCE FOR MANAGING YOUR HEALTH AND WELLBEING!

LEARN TO:

- **Use Medications Correctly**
- **▶** Better Manage Your Diabetes, High Blood Pressure, Weight, & Other Chronic Diseases
- Communicate Better with Health Providers and Family Members
- Look For the Types of Assistance You Need
- ▶Connect to Available Resources
- **P**Acquire Healthy-Living Habits

THE SUPPORT YOU NEED

EL APOYO QUE USTED NECESITA SIPO OU BEZWEN

TO MEET YOUR NEEDS!

PARA OBTENER SUS METAS!
POU SATISFE SA'W BEZWEN!







Call the YMCA Hotline at 754.312.4150 for more information. Llama a 954.826.2444 para información en Español.

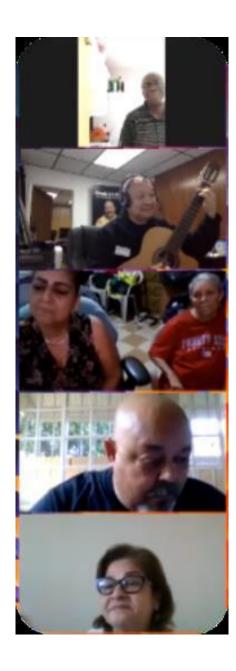
Or email YHN@ymcasouthflorida.org



Village of Allapattah YMCA Family Center 2370 NW 17 Avenue, Suite 100 Miami, FL 33142 305.635.9622

FREE SERVICE SERVICIO GRATUITO SEVIS GRATIS







FOR YOUTH DEVELOPMENT ** FOR HEALTHY LIVING FOR SOCIAL RESPONSIBILITY

YMCA PROGRAM OPPORTUNITIES FOR YOU! INTERACTIVE WORKSHOPS

LIVING HEALTHY 6 WEEK/ONCE-A-WEEK **DAILY HEALTH CONCERNS**

LEARN TO:

- Handle difficult emotions
- Exercise safe and easily
- Eat well
- Solve problems
- Communication Tips
- Use relaxation techniques
- · Use medications correctly

MATTER OF BALANCE 8 WEEK/ ONCE-A-WEEK **FALL PREVENTION TIPS**

LEARN TO:

- View Falls as Controllable
- Make Changes: Reduce Falls
- Exercise s to increase Strength and Balance
- Improve Flexibility

DIABETES SELF MANAGEMENT 6 WEEK /ONCE-A-WEEK

MANAGING & PREVENTING DIABETES

LEARN TO:

- Deal with Diabetes Symptoms
- Handle Difficult Emotions
- · Exercising to Maintain and Improve Strength and Endurance
- Use Medications correctly
- · Communicate Better with Health **Providers and Family Members**



Health empowerment programs conveniently offered right in your own community!

> **CONTACT: Whitney Wolfgang** wwolfgang@YMCASouthFlorida.org 954.467.2444 EXT. 1706



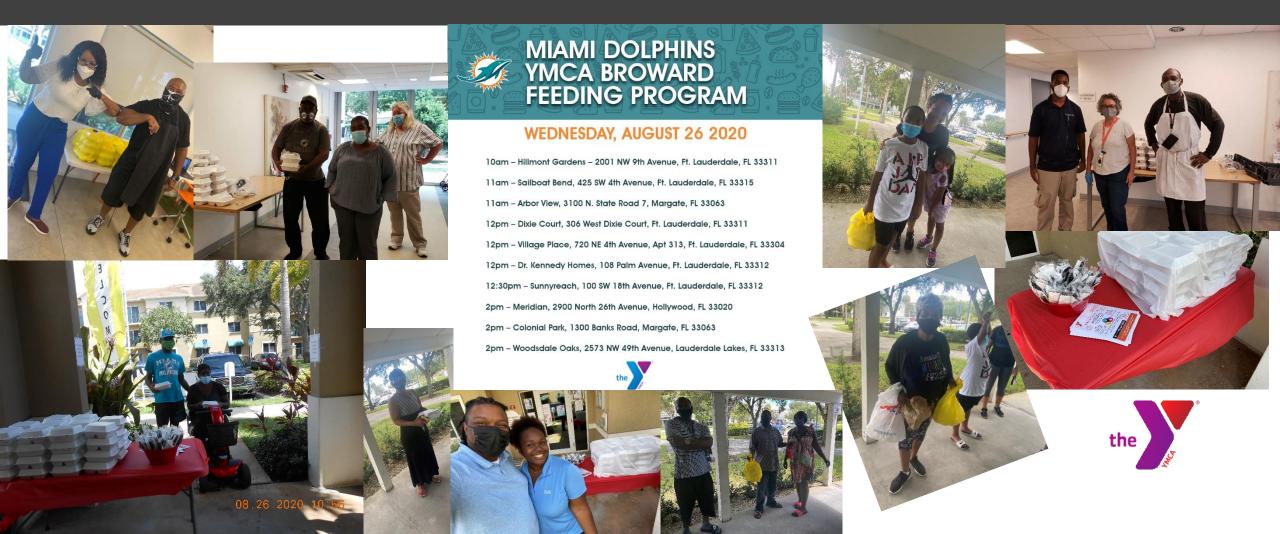


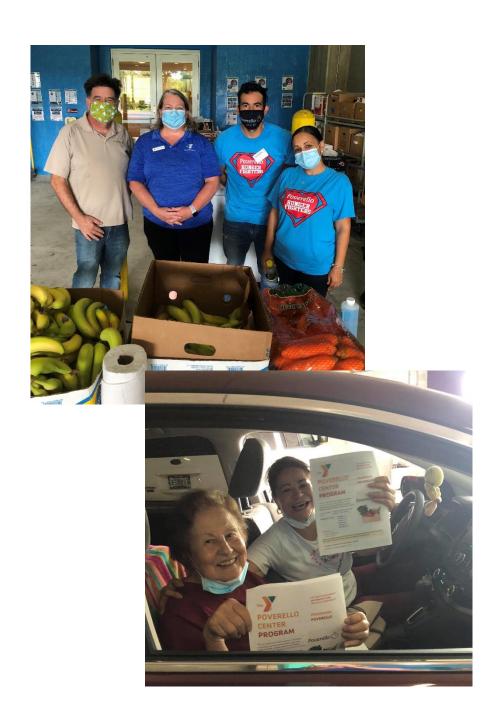
MIAMI DOLPHINS FOUNDATION FOUNDATION FOUNDATION





MIAMI DOLPHINS FOUNDATION FOUNDATION RELIEF PROGRAM







POVERELLO CENTER **PROGRAM**

This six week food relief program is intended to provide nutritious and healthy food with understanding, respect and love for people living with chronic diseases. (Este programa de ayuda alimentaria de seis semanas está destinado para proporcionar alimentos nutritivos y saludables con comprensión, respeto y amor por las personas viviendo con enfermedades crónicas,)

Requirements / Requisitos:

- Must be 55+ years / Deber tener más de 55 años
- · Resident of South Florida / Residente de South Florida
- · Provide photo ID / Traer una identificación con foto
- Complete Intake Form / Formulario de admission completo

LIMITED SPACE—FIRST COME FIRST SERVE ESPACIO LIMITADO: PRIMERO VEN PRIMERO SERVICIO

Dates (Mondays):

Pickup or walkup location; YMCA Preschool Parking Garage

December 7, 14, 21 January 4,11,18



PROGRAMA POVERELLO







Contact Lise McFarlane at 754-312-4027 or e-mail; Imcfarlane@ymcasouthflorida.org OR Aaron Pierre at 754-312-4026 or email; apierre@ymcasouthflorida,org

VILLAGE OF ALLAPATTAH YMCA FAMILY CENTER 2370 NW 17 Avenue, Miami FL 33142







FOR YOUTH DEVELOPMENT®
FOR HEALTHY LIVING
FOR SOCIAL RESPONSIBILITY

DEMONSTRACIONES DE COCINA SALUDABLES



Lo invitamos a unirse a nosotros para disfrutar de demostraciones de cocina GRATUITAS en vivo en el Village of Allapattah YMCA, ya sea en persona o mediante Zoom, Cada receta mensual será algo nuevo y saludable para probar,

- Registration required to receive zoom link/ Requiere registración para recibir enlace de zoom
- Social Distancing protocols enforced/ Protocolos de distanciamiento sociales observados
- Recipe and ingredients provided/ Receta e ingredientes ofrecidos

TIME: 10:30am -11:30am LOCATION: STUDIO B

September 22 Mexican Salad with Cilantro/lime dressing
October 20 Honey Garlic Chicken with Jasmine Rice
November 17 Homemade Chicken Noodle Soup
December 15 Steak Bites with Apple Goat Cheese Salad







MUST REGISTER to participate/REGISTRA para participar:

Contact Lise McFarlane at 786-353-6150 or e-mail; Imcfarlane@ymcasouthflorida.org

VILLAGE OF ALLAPATTAH YMCA FAMILY CENTER

2370 NW 17 Avenue, Miami FL 33142





COVID PIVOT: PHONE BANKING

COVID-19 & Census Outreach Phone Banking



- As a result of the COVID-19 pandemic, UHP shifted its focus to virtual outreach to the community. Outreach focused on check-ins around COVID-19 and resources, as well as census outreach to promote participation.
- This was conducted by Community Health Workers via texts, email and social media.
- This was also combined with outreach about the upcoming Census
- Reached over 1200 individuals through the phone banking



RESULTS

EVALUATION PLAN



Pre-Project Evaluation

- CHW Training Track CHW training hours and certifications prior to start of program.
- Recruitment Two methods:
 - Sign-Ins at events and engagements
 - Identify active participants at events and engagements: take note of their interest
- Pre-survey during Kick-Off Event: <u>Healthy Aging Baseline Survey</u>
- Walking Audit

EVALUATION PLAN



Process Evaluation

- List of Active Participants (i.e., Leaders form the community)
 - Track attendance to different events
- List of Active Partners
 - Track attendance to different engagements and events.
- List of Events
 - Track Topic/Purpose, Sign-In Sheets (attendance), Ideas/Projects (outcomes), surveys

Post-Project Evaluation

- Post evaluation of Active Participants: <u>Healthy Aging Exit Survey</u>
- Impact Stories
- Tracking of Co-Created Events and Participation
- Tracking of reach and feedback

Collaborative Actions



Over the past two years, UHP and the YMCA worked collaboratively to:

- Hire two older adult CHWs and train them
- Conduct outreach in the community
- Develop an implementation and evaluation plan
- Host walking audits, engagements, and community events to begin to address community needs.
- Adapt to the changing social and health contexts of our times and establish updated ways to support older adults during time of high need.

Result Highlights



A comparison of baseline and post-survey responses on questions related to how age-friendly respondents found their community showed an increase in perceptions of age-friendliness. Survey respondents reported:

- An increase in confidence that they would be able to find help and support in their community as they age, with 47.7% (n=31) of pre-survey and 85.6% (n=77) of post-survey respondents reporting they were somewhat or very confident.
- An increase in confidence that they will be able to stay in their community as they age, from 30.8% (n=20) at baseline to 84.4% (n=76) at evaluation feeling somewhat or very confident.
- An increase in feelings of positivity or optimism about the future, from 56.9% (n=37) at baseline to 100.0% (n=90) at evaluation, despite the impact of COVID-19 on their lives and the uncertainty of the future.

Result Highlights



A comparison of baseline and post-survey responses on questions related to how age-friendly respondents found their community showed an increase in perceptions of age-friendliness. Survey respondents reported:

- An increase in feeling that their community offers older adults a good quality of life, from 80.0% (n=52) at baseline to 95.6% (n=86) at evaluation.
- An increase in feeling connected to neighbors, from only 20.6% (n=14) at baseline to 75.6% (n=68) at evaluation feeling somewhat or very connected.
- Additionally, a majority of baseline respondents, 41.5% (n=27), went from feeling neutral about advocating for age-friendly initiatives and opportunities in their community, to a majority, 84.4% (n=76) feeling somewhat or very confident about advocating for changes.



Hello Lise,

Thank God we haven't contracted COVID-19 but it was so very nice getting the phone call from you asking how we were doing. It was also nice to be on the food program and pick our own items to eat. This special project gives out high quality food items including seafood and lots of produce. This is so helpful we cannot express how thankful we are as it's helping us out very nicely. Edy likes to cook fancy dishes and you folks are providing her with the necessary ingredients. This is also coming in at a special time of need because of my shoulder operation that I just recently had. Many physicians are teaching their patients that proper nutrition is better than pharmacological drugs. We believe that Lise embraces this philosophy and is incorporating it into our lives and we truly appreciate her and the YMCA. We dare not use the facilities because I am a high risk individual. Before COVID we use to go almost every day. We cannot wait to return to our amazing YMCA at Allapattah!

With gratitude,





To: Lise McFarlane < Imcfarlane@YMCASouthFlorida.org>

Subject: Helen Cuadra

Hi Lise, thanks so much from the bottom of my heart. You and your agency were a savior as I have been struggling paying for my bills. By the YMCA paying my light bill a big burden has been taken away, again thanks and may God bless all of you,

Helen Cuadra

Ms.C said, "Thank you for the food. I wasn't expecting it. It was a blessing. God is so good. I want to say, thank you so, so much."

Ms. E stated, "I would like to thank the YMCA of South Florida for the contribution towards rental assistance relief during the COVID-19 pandemic. It was a tremendous help for me and my family, so I would like to thank the entire staff they did a phenomenal job in supporting families during this pandemic'.

GLENN KRASNER 2721NW18AUERAPT D THANK YOU FOR The FOOD! 9-16-2020

Guer Cherry

The food was very good thank you for Everything

> (hery) Ransal 9-16-20201



Gracias por Lilling affilled 9/16/2014
Siempre acordarse de los mas peces; tados pos se los multipliques. Mayi Jees.

THONR

Thank yall for the foods donation, it is very appreciated at this time of need





NEXT STEPS & OPPORTUNITIES





THANK YOU!





