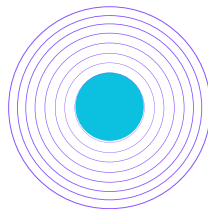


SURVEY SNAPSHOT



The goal of the Accelerate Change Together (ACT) project is to develop a community-informed Accelerator Plan as a framework for policy, systems, and environmental change with the City of Miami government that will result in improved health outcomes, increased sense of inclusion and belonging, and reduced chronic disease burden among the LGBTQIA+ population.

ABOUT THE SURVEY

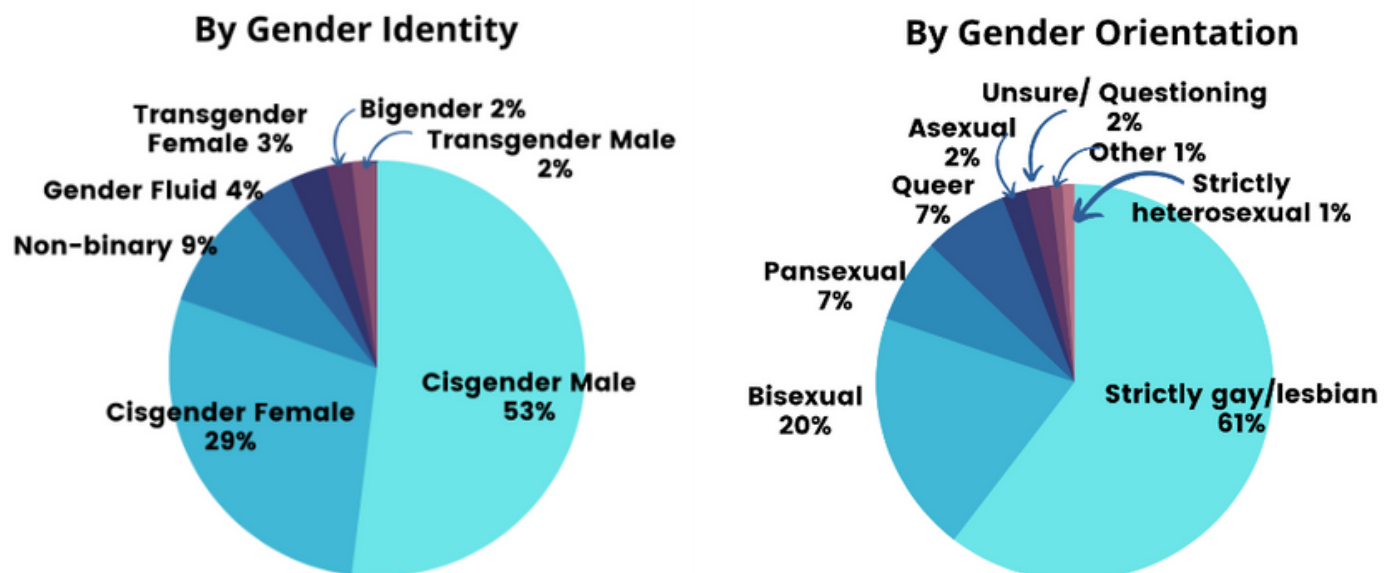
A community survey was developed to understand the perspectives and needs of the City's LGBTQIA+ residents, which helped guide the development of the Accelerator Plan. The survey was available in English, Spanish, and Haitian Creole.

The survey covered topics such as:

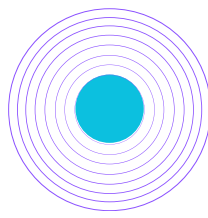
- How can the City of Miami better address the health needs of the LGBTQIA+ population.
- How can public outdoor spaces be more inclusive.
- How can indoor public spaces be more inclusive.
- How can public transit be more inclusive.
- Types of programs and services needed to promote a sense of inclusivity and belonging.

328 SURVEY PARTICIPANTS

Identifying as LGBTQIA+ who live, work and/or play in the City of Miami

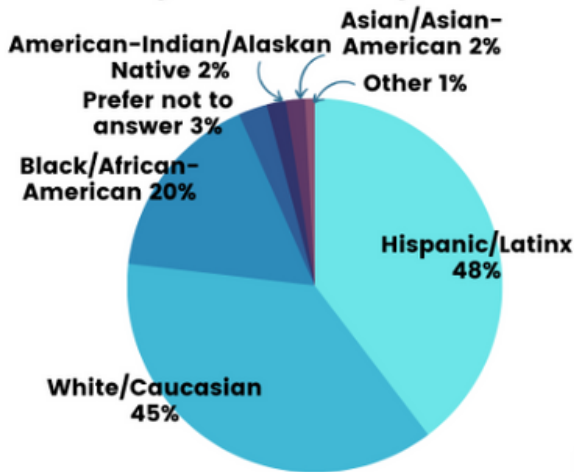


SURVEY SNAPSHOT

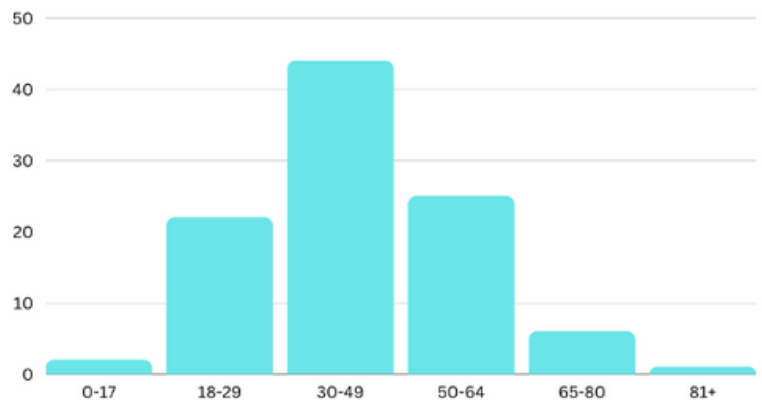


(SURVEY PARTICIPANTS CONTINUED)

By Race/ Ethnicity



By Age



KEY FINDINGS



- Increased visibility, meaningfully allied leadership, and dedicated/safe space were the top themes for how the City of Miami can improve services and support provided to the LGBTQIA+ community.
- The community wants to see more Pride events in the City of Miami and to have an in-person LGBTQIA+ resource center.
- More programming with outreach and/ or services for LGBTQIA+ people would make public spaces like parks and libraries feel more inclusive.
- There is an overwhelming desire for the City to incorporate LGBTQIA+ individuals in mass campaigns that target the community at large, not just those that are geared specifically to the population.
- Training for transit staff promoting gender neutral interactions and how to intervene if harassment happens would help make public transit feel more inclusive.
- Residents want elected officials to be meaningful allies who promote well-being year-round, not just during Pride month in June.

SURVEY SNAPSHOT

(KEY FINDINGS CONTINUED)



Top 3 ways the City of Miami can make public transit feel more inclusive:

"Visible signs showing support"

1. Staff training promoting gender-neutral interactions and how to intervene if harassment occurs (69%)
2. Campaigns supporting and increasing awareness of the LGBTQIA+ community (66%)
3. Pride colors included on signage (42%)

"Make sure that the City of Miami does not follow in the footsteps of our legislature in Tallahassee and, instead, supports and stands with the South Florida LGBT [sic] community. We want to see Miami be a safe and inclusive place to live and visit!"

"A community center that acts as a central welcoming place for LGBTQIA+ events, support groups, activities, counseling, maybe even physical activities, exercise classes, card games, speaking engagement, bingo, doesn't matter so long as it gives the community an inviting place to gather and build social connections in a healthy way."

Top 3 ways the City of Miami can better address the health needs of its LGBTQIA+ residents:

1. Provide more information on how to access social services, such as housing resource, employment resources, legal resources, etc. (32%)
2. Local clinic staff trained to be supportive of the unique health needs of the LGBTQIA+ population (28%)
3. Provide more opportunities for physical activity in safe spaces (27%)

Top 3 programs or activities LGBTQIA+ residents would like to see the City of Miami have to help them feel more socially:

1. Pride events AND In-person LGBTQIA+ resource center/hub (68%)
2. LGBTQIA+ mixers (66%)
3. LGBTQIA+ support groups (60%)



SURVEY SNAPSHOT

(KEY FINDINGS CONTINUED)



**ACCELERATE CHANGE
TOGETHER**

A CITY OF MIAMI LGBTQ+ INITIATIVE

Top 3 ways the City of Miami can make outdoor spaces feel more inclusive:

1. More programs offering outreach and/or services to the LGBTQIA+ community (66%)

2. Symbols of inclusion, such as public campaigns celebrating the LGBTQIA+ community (64%)

3. Identify safe spaces for LGBTQIA+ youth AND Staff training promoting gender-neutral interactions and how to intervene if harassment occurs (56%)

Top 3 ways the City of Miami can make public transit feel more inclusive:

1. Staff training promoting gender-neutral interactions and how to intervene if harassment occurs (69%)

2. Campaigns supporting and increasing awareness of the LGBTQIA+ community (66%)

3. Pride colors included on signage (42%)

Top 3 ways the City of Miami can make indoor spaces feel more inclusive:

1. More programs offering outreach and/or services to the LGBTQIA+ community (71%)

2. Campaigns supporting and increasing awareness of the LGBTQIA+ community (65%)

3. Staff training promoting gender-neutral interactions and how to intervene if harassment occurs (62%)

This work is made possible by funding by the Centers for Disease Control and Prevention, awarded to the City of Miami in partnership with nonprofit Urban Health Partnerships.

